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Time	Auditorium	SR1	SR2	SR3	SR4	SR5	SR6	SR7	SR8	SR9	SR912
08:30	Registration, tea and coffee : 08:30 - 09:30 (Forum)										
09:30	Welcome Address 09:30 - 10:00 (Auditorium) - Phil Jones and David Smith, Co-Chairs										
10:00	Opening Plenary: 10:00 - 11:00 (Auditorium) - Jérémie Gallien, London Business School - 'OR Research in Global Health'										
11:00		OR in Schools **Raising Awareness of OR with Young People** *Vincent Knight and Louise Orpin*	Strategy Analytics **KEYNOTE: Key To Strategy Analytics** *Cathal Brugha*	Criminal Justice ☺ **Assessing the Value of Crime-stoppers to Police** *Susan Merchant*	Metaheuristics **Meta-Heuristics for Frequency Assignment** *Khaled Alrajhi*		OR Consultancy & Case Studies ☺ **KEYNOTE: The Mangle of OR Practice** *Richard Ormerod*		DEA **Corporate Credit Rating by Malmquist DEA Index** *Zhiyong Li, Galina Andreeva and Jonathan Crook*	Invent. Mgmt., Logistics & Supply Chain **Incorporating BCP in Resilient SC Design** *Afshin Mansouri, Milad Baghersad and Ali Torabi*	The OR Society **How might membership of an organisation, like the OR Society, deliver value for you?** *Ashley Carreras and Parmjit Kaur*
11:30				Criminal Justice **Operational Impact of Testing TASER Devices** *Fred Cameron, Jack Brimberg, Bill Simms, Donna Wood and Xiaofeng Yang*	Metaheuristics * **On Applications 0f ACO Techniques for ALB Problems** *Ibrahim Kucukkoc and David Z. Zhang*	Community &Third Sector OR ☺ **COR Special Interest Group** **Meeting and Workshop** *Huw Evans* 11:30 – 12:30		Project Management ☺ **OR Support to a Complex Logistics Project** *Sue Collins*	DEA **Assessing Bank Branches Efficiency** *Sergio Santos, Carla Amado and Carlos Carvalho*	Invent. Mgmt., Logistics & Supply Chain ☺ **OR in the Marks and Spencer Supply Chain** *Victoria Forman and Emile Naus*	11:00 – 12:30 STUDENTS ONLY SESSION X 10 places available maximum

Time	Auditorium	SR1	SR2	SR3	SR4	SR5	SR6	SR7	SR8	SR9	SR912
12:00		Social Media **Social Media & the OR Society- How To Get Involved** *Louise Orpin and Frances Sneddon*		Criminal Justice **OR In Disaster Response** *Duncan Shaw*		Community &Third Sector OR **COR Special Interest Group continued** **Meeting and Workshop** *Huw Evans* 11:30 – 12:30	OR Consultancy & Case Studies ☺ **RAF Brize Norton Ground Movements Study** *Richard Pasco*		DEA **Evaluation of Bankruptcy Prediction Models** *Jamal Ouenniche, Mohammad M. Mousavi and Bing Xu*	Invent. Mgmt., Logistics & Supply Chain **Should a Buyer Acquire Additional Information?** *Hermann Jahnke, Jan Thomas Martini & Andre Peterwerth*	The OR Society **continued from above** Students only
12:30	Lunch 12:30 - 13:30 (Forum)										
13:30		Forecasting **KEYNOTE: Forecasting Black (& White) Swans...** *Konstantinos Nikolopoulos, Bernardo Batiz-Lazo and Aris Syntetos*	Strategy Analytics **Integrating Analytics And Strategy** *Frances O'Brien and Martin Kunc*	Community &Third Sector OR ☺ **Structuring Community Reflections** *Rebecca Herron*	Metaheuristics ☺ **Localsolver** *Thierry Benoist, Julien Darlay, Bertrand Estellon, Frédéric Gardi and Romain Megel*	Simulation **A Keyword Classification Scheme for OR/MS** *Navonil Mustafee and Korina Katsaliaki*			DEA **KEYNOTE: How to Deal With the S-Shaped Curve in DEA** *Kaoru Tone and Miki Tsutsui*	Invent. Mgmt., Logistics & Supply Chain **Modelling Transship-ment Decision in Retail Network** *Thomas Archibald*	The OR Society **How might membership of an organisat-ion, like the OR Society, deliver value for you?** *Ashley Carreras and Parmjit Kaur* 13:30 – 15:00 ACADEMICS ONLY SESSION X 10 places available maximum
14:00			Strategy Analytics **Dynamic Complexity and Firm Performance** *John Morecroft*	Community &Third Sector OR ☺ **Orits – Pro Bono Case Studies** *Huw Evans*	Metaheuristics ☺ **Rostering Hyper-Heuristics for Dragon Boat Racing** *Kent McClymont and Edward Keedwell*			Project Management **A New Approach to Risk Manag-ement** *Elliott Parsons, David Seabrooke-Spencer and Leroy White*		Invent. Mgmt., Logistics & Supply Chain **Predictive Control Of Perishable Inventory** *Joanna Ewa Orzechowska, Andrzej Bartoszewicz, Keith J. Burnham and Dobrila Petrovic*	

Time	Auditorium	SR1	SR2	SR3	SR4	SR5	SR6	SR7	SR8	SR9	SR912
14:30		Forecasting **New Product Sales Forecasting in the Mobile Phone** *Semco Jahanbin, Paul Goodwin and Sheik Meeran*	Strategy Analytics **System Dynamics, Analytics and 'Big Data'** *Daniel Arthur*	Community &Third Sector OR ☺ **Experiences of Working with the Third Sector** *Paul Randall*		Simulation ***** A Review of Literature in Distributed Supply Chain** *Korina Katsaliaki and Navonil Mustafee*	Problem Struct/Soft OR **Cyber Defence Challenges in Acquisition** *Andrew Beard*	Project Management **Performance Evaluation Model for Infrastructural Development** *Emmanuel Achuenu, Ache Stella Achuenu & Ibrahim Binchak*	DEA **DEA, Microfinance and Production Trade-Offs Approach** *Sadia Farooq*	Invent. Mgmt., Logistics & Supply Chain **Reverse Logistics Networks** *Dobrila Petrovic and Ali Niknejad*	The OR Society **continued from above** Academics only
15:00 15:15					Refreshments: 15:00 - 15:30 (Forum)						
15:30		Forecasting **Demand Forecasting by Aggregation** *Bahman Rostami Tabar, Mohamed-Zied Babai, Yves Ducq & Aris Syntetos*	Strategy Analytics **Exploring the Impact of OR in Development** *Martin Kunc*	Community &Third Sector OR **Food Supply Chains and SME Local Producers** *Eliseo Vilalta-Perdomo and Martin Hingley*	Metaheuristics **KEYNOTE: Fuzzy Logic and Hyper-Heuristics** *Robert John* (No paper Submitted)	Simulation **Patterns and Theory in Multi-Method Approaches** *Herbert Daly and Ray Paul*	Problem Struct/Soft OR **KEYNOTE: Problem Formulation and Study Design Tutorial** *Philip Jones*	Project Management **Bus_Strat** *Gary Bell, Sarah Allen and Jo Warwick*		Invent. Mgmt., Logistics & Supply Chain **Fuzzy Mathematical Models in Supply Chain** *Betül Özkan, Hüseyin Başlıgil & Ihsan Kaya*	
16:00		Forecasting **Adaptive Damped Trend Order -Up-To System** *Qinyun Li and Stephen Disney*	Strategy Analytics **WTP Study on Medical Websites** *Georgios Xydopoulos and Lampros Stergioulas*	Community &Third Sector OR ☺ **Crime-stoppers Call Centre Staffing** *Jane Parkin*		Simulation **Better Than Tyromancy?** *John Salt*		Project Management **Distributed Simulation for Project Management** *Rosane Pagano*		Invent. Mgmt., Logistics & Supply Chain **Predictive Maintenance Modelling** *Ken McNaught and Adam Zagorecki*	

Time	Auditorium	SR1	SR2	SR3	SR4	SR5	SR6	SR7	SR8	SR9	SR912
16:30		Forecasting **Empowering Today's Mad Men with Time Series Models** *Ramune Gedgaudaite*	Strategy Analytics **Factors of Success Medical Websites** *Lampros Stergioulas and Georgios Xydopoulos*	Community &Third Sector OR **KEYNOTE: Science In OR** *Martha Vahl* (No paper Submitted)	Metaheuristics **Hyper-Heuristics Generating Heuristics** *John Woodward, Jerry Swan and Edmund Burke*	Simulation **KEYNOTE: Why Do Analysts Throw the Model Away** *Raymond Paul* (No paper Submitted)	Problem Struct/Soft OR **Airport Securty** *John Holt*	Project Management **KEYNOTE: Learning From Distributed Project Management** *Stephen Little*		Invent. Mgmt., Logistics & Supply Chain **Demand Management by Aggregation** *Aris Syntetos, Zied Babai, Yiannis Polychronakis, Bahman Rostami and Nicola Saccani*	
17:00		Forecasting **Rolling Training for Judgmental Forecasting** *Fotios Petropoulos*	Strategy Analytics **Combining Scenario Planning and Trim** *Mohsan Hussain, Louise Knight and Efstathios Tapinos*		Metaheuristics **Batched Hyper-heuristics** *Andrew Parkes and Ender Ozcan*		Problem Struct/Soft OR **Rank Correlation Methods and Schools of Thought** *Fred Cameron And Geoff Pond*					
17:45 19:00	Drinks Reception: 17:45 - 19:00 (La Touche Café – Building 1: Business School) - Sponsored by Exeter Business School										

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Time	Auditorium	SR1	SR2/SR3	SR4	SR5	SR6	SR7	SR8	SR9	SR910
08:00	Registration, tea and coffee : 08:00 - 08:30 (Forum)									
08:30		Forecasting ☺ **KEYNOTE: Forecasting and Optimization for Big Data** *Stephan Kolassa*	☺ Making an Impact 08:20 – 08:30 **Introduction and Welcome** 08:30 – 09:30 **Speed Networking** *Facilitated by Ramune Gedgaudaite*	Optimisation ☺ **Long Term Planning with Localsolver** *Romain Megel and Thierry Benoist*		Problem Struct/Soft OR ☺ **Creating Useful and Rigorous Definitions** *Sue Collins*	OR in Construction **Decision Making in Nigerian Construction Industry** *Emmanuel Achuenu*		Sustainable Supply Chain **Road Toll Pricing and its Effect on Emissions** *Liang Wen and Richard Eglese*	Health/ Social Care Modelling ☺ **Failure Demand in Healthcare** *Sian Joel-Edgar and Mike Williams*
09:00			*Prompt start! Bring a notepad, pen and your business cards.*	Optimisation **Iterated CG-Cuts** *Iskander Aliev*		Problem Struct/Soft OR ☺ **Dynamics of Facilitated Modelling** *Luis Alberto Franco and Elena Tavella*		DEA **Data Envelopment Analysis Software for the Advance** *Ali Emrouznejad*	Sustainable Supply Chain **Solving the Vehicle Routing Problem with Backhauls** *Naveed Ahmed Wassan, Gabor Nagy and Said Salhi*	Health/ Social Care Modelling **What is the Cost-Per-QALY Threshold?** *Penelope Mullen*
09:30	Plenary: 09:30 - 10:30 (Auditorium) - Colin Shearer, Advanced Analytic Solutions, IBM									
10:30	Refreshments: 10:30 - 11:00 (Forum)									

Time	Auditorium	SR1	SR2/SR3	SR4	SR5	SR6	SR7	SR8	SR9	SR910
11:00		Forecasting **Model Predictive Accuracy and Big Data** *Marilena Karanika*	☺ Making an Impact 11:00 – 12:30 **Practitioner-Academic Collaboration** *Facilitated by Jane Parkin* Session starts with a rapid-fire plenary - a dozen presenters have 40 seconds and a single power-point slide to 'sell' their poster (or flip-chart), followed by a break out into a poster session to engage with presenters.		Bus.Analyt. Optim & Big Data **Portfolio Optimis-ation With Many Risk Constraints** *John Lamb and Kai-Hong Tee*	OR in Sport **Rating Test Cricket Players** *Sohail Akhtar and Philip Scarf*	OR in Construction **Influencing Damp in Residential Buildings** *Iman Laeirj, Elizabeth Laycock and Kevin Spence*	DEA **Evaluate Competing Oil Price Forecasting Models** *Bing Xu, Jamal Ouenniche and Kaoru Tone*	Sustainable Supply Chain **KEYNOTE: Sustainable Agrifood Chains** *Dionysis Bochtis* (No paper Submitted)	Health/ Social Care Modelling **KEYNOTE: Childhood Obesity** *Brian Dangerfield and Norhaslinda Zainal Abidin*
11:30		Forecasting **Real Estate Valuation** *James Freeman and Xin Zhao*				OR in Sport **Tennis Ranking** *Tom Fricker, Stephen Buckley, David Irons and Tim Paulden*	OR in Construction **Project Portfolio Management** *Alireza Pakgohar, Steve J Childe and David Zhang*			
12:00		Forecasting **Comparison of Forecasting Models for European Bank** *Christina Konstantinidou, Vassilios Assimakopoulos, George Georgiadis and Paulos Gkologiannis*			Bus.Analyt. Optim & Big Data ☺ **Large-Scale Marketing Optimis-ation** *Andrew Verity-Harrison*	OR in Sport **Strategy Selection and Outcome Prediction in Sport** *David Percy*			Sustainable Supply Chain **Inventory Decisions in FSC** *Arjaree Saengsathien and David Zhang*	Health/ Social Care Modelling **Right Patient, Wrong Ward** *Sally Brailsford, Heidi Rafman, Craig Roberts and Kiok Liang Teow*
12:30	Lunch: 12:30 - 13:15 (Forum)									

Time	Auditorium	SR1	SR2	SR3	SR4	SR5	SR6	SR7	SR8	SR9	SR910
13:15 13:45 14:15	**President's Medal presentations: 13:15 - 14:45 (Auditorium)** **13:15 – ☺ 'Informing British Airways' Longhaul Fleet Purchase' - Andrew Long, Daniel Welsh, Michael Lockett, Justina Jankauskaite – British Airways** **13:45 – ☺ 'Optimising The Retail Network For New Zealand Post' - Tony Lewins, Simon Mardle, Louise Fildes - Ernst & Young** **14:15 – ☺ 'A Criminal Justice Modelling Landscape: Using Operational Research to Understand the Criminal Justice System' - Kathryn Sloane, Mike Marriott, Katherine Byrne – Ministry of Justice**										
14:45	14:45 – 15:00 Coaches leave from outside the Forum for the Social Networking Coach Trips to Yearlstone Vineyard, A La Ronde House, Finch Foundry and Red Coat Tour										
15:00	15:00 – 16:15 - ☺ Making an Impact parallel sessions – workshops and technique tasters *Facilitators - Ruth Kaufman, Aidan Cross, Jane Parkin and Ramune Gedgaudaite* Room SR1 *Ian Taylor* – The Art of Data Visualisation Room SR2 *Ashley Carreras* – Introduction to Group Mapping - *Technique Taster* Room SR4 *Geoff Royston* – A Window on the Future of OR Practice Room SR5 *Valerie Belton* – MCDA - *Technique Taster* Room SR6 *Martin Kunc* – System Dynamics - *Technique Taster* Full details and descriptions will be available from the conference reception.										
	Refreshments: 16:15 - 16:30 (Forum)										
16:30	16:30 – 17:45 - ☺ Making an Impact parallel sessions continue Room SR1 *Cathal Brugha* – Grow Your Real World Impact! Room SR2 *Nasir Hussain* – General Morphological Analysis - *Technique Taster* Room SR3 *Frances Sneddon* – "Agile" – Project Chaos or Project Success Room SR4 *Sayara Beg* – Data Science – What is it and how can I use it? - *Technique Taster* Room SR5 *Jane Parkin* – A Better Evidence Base? – Using the New UK Data Service										
17:45	17:45 – 18:00 (Auditorium) Making an Impact – Review and Close										
18:00 19:00	**Making an Impact - Drinks Reception 18:00 - 19:00 (Forum) - Sponsored by Prospect Recruitment**										

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08:30						Registration, tea and coffee: 08:30 - 09:00 (Forum)							
09:00		Scheduling **Service Level And Sustain-ability in FS Scheduling** *Afshin Mansouri, Emel Aktas and Umut Besikci*	Routing Applications & Transportation **How Dual Search Compares to Primal Search?** *Jamal Ouenniche and Prasanna Kumar Ramaswamy*		Optimisation ☺ **Capacitated Bank Network Restructuring** *Diego Ruiz-Hernandez, David Delgado-Gomez and Laureano Escudero*			OR in Construction ☺ **KEYNOTE: SA in Crew Allocation** *Ammar Al-Bazi*	Health/ Social Care Modelling **Modelling Your Way Out of the Poo** *David Halsall, Laura Bown and John Osmond*		OR Consultancy & Case Studies ☺ **OR and National Audit Office** *Elena Cozzi and Thomas McBride*	Bus.Analyt. Optim & Big Data **Exposure at Default** *Jonathan Crook and Mindy Leow*	The OR Society **How might membership of an organisat-ion, like the OR Society, deliver value for you?** *Ashley Carreras and Parmjit Kaur*
09:30		Scheduling ☺ **Scheduling Problem with Time-Dependent Revenues** *Guoqing Bai, Renjie He and Chen Cheng*	Routing Applications & Transportation **How Important is Clustering in Vrps?** *Jamal Ouenniche & Mona Hamid*		Optimisation * **Irregular Bin Packing** *Julia Bennell, Ramon Alvarez-Valdes, Antonio Martinez and Jose Manuel Tamarit*		OR in Sport ☺ **Prediction of Jump Test Scores in Rugby** *Kevin Wilson, Robert Holdsworth, Matthew Revie and Stuart Yule*	OR in Construction * **Optimising Resources in Container Manage-ment** *Kareem Alali and Ammar Al-Bazi*	Health/ Social Care Modelling **How Much does Mortality Risk Vary by Postcode?** *Colin Stewart*			Bus.Analyt. Optim & Big Data **Defining Analytics & a Topic Model of Job Adverts** *Michael Mortenson, Neil Doherty & Stewart Robinson*	09:00 – 10:30 PRACTITION-ERS ONLY SESSION X 10 places available maximum
10:00		Scheduling **Fairness in OR** *Simon Martin, Antonios Glampedakis, Dylan Jones & Djamila Ouelhadj*	Routing Applications & Transportation **Heuristics for the one Commodity PDTSPSTW** *Bahman Rostami-Tabar, M. Zied Babai & Jean-Christophe Deschamps*		Optimisation **No Free Lunch for Branch and Bound** *John Woodward, Jerry Swan and Edmund Burke*		OR in Sport **Optimis-ation of Training** *Phil Scarf*		Health/ Social Care Modelling ☺ **Apply OR to Root Cause Analysis** *Claire Ginn, Justin Keen, Sally Mansfield, Elizabeth McGinnis, Delia Muir, Jane Nixon & Nikki Stubbs*		OR Consultancy & Case Studies ☺ **SWOT-AHP and the 5th Column** *Nasir Hussain and Bruce Garvey*	Bus.Analyt. Optim & Big Data **A Distributed SVD Algorithm** *Sheng Fang and Raphael Hauser*	

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10:30	Refreshments: 10:30 - 11:00 (Forum)												
11:00		Queue Modelling **Determining Time Lag - Peak Demand v Peak Queue Size in Over-saturated Queues'** *Jeff Griffiths*					Community &Third Sector OR **Using OR to Help Charities Become More Effective** *David Pritchard*	OR in Construction *☺ **A Simulation Model of Dynamic Resource Allocation** *Faris Madi and Ammar Al Bazi*	Health/ Social Care Modelling **Case-Based Reasoning for Radio-therapy Planning** *Gulmira Khussainova, Rupa Jagannathan and Sanja Petrovic*		OR Consultancy & Case Studies ☺ **Virtual Agent Pool in a National Contact Center** *Liam Hastie and Sander Vermeulen*	Bus.Analyt. Optim & Big Data **Cardinality Constrained Portfolio Optimis-ation** *Ifelere Baale, David Morelli and Said Salhi*	The OR Society **What do you want from OR Society Conferences** *Ashley Carreras and Parmjit Kaur* 11:00 – 12:30 STUDENTS, ACADEMICS & PRACTIT-ONERS WELCOME X 10 places available maximum
11:30		Queue Modelling ☺ **Queue Modelling at Heathrow** *Michael Richardson*		IS and KM **Enhancing Retention Through Learning Analytics** *Jo Smedley*	Optimisation **Production Control Via ADP** *Christopher Kirkbride and Mustafa Cimen*		Community &Third Sector OR **Helping Huddersfield Feed The Hungry** *Susan Merchant*	OR in Construction * **SD In Construct-ion Industry** *Nehal Lafta and Ammar Al-Bazi*	Health/ Social Care Modelling ☺ **English Medical Workforce Planning** *Siôn Cave, Graham Willis and Andrew Woodward*		OR Consultancy & Case Studies ☺ **OA Support to Defence Logistics and Defence Policy** *Richard Pasco*	Bus.Analyt. Optim & Big Data **Data Blindness and Big Data** *Nigel Phillips*	
12:00				IS and KM **Experience Related App** *Rasseeda Virgo*	Optimisation **Robust ALM** *Nalan Gulpinar and Dessislava Pachamanova*	Simulation **A Web-Based System Dynamics Healthcare Data System** *Konstantinos Domdouzis, Peter Lacey, Darren Lodge & Simon Taylor*	Community &Third Sector OR **Hands-On OR In Healthcare in Remote Rural Africa** *Andrew Dobson*	OR in Construction **OR In Smart Educational Building** *Ammar Al-Bazi*	Health/Social Care Modelling ☺ **Transfer of Primary ENT Services to Secondary Care** *Cheryl Voake, Maureen Fallon, Paul Harper, Vincent Knight, Alun Tomkinson, Janet Williams & Jason Young*		OR Consultancy & Case Studies ☺ **Train Hard, Fight Easy - Studying Training** *John Medhurst*		

Time	Auditorium	SR1	SR2	SR3	SR4	SR5	SR6	SR7	SR8	SR9	SR910	SR911	SR912
12:30	Lunch: 12:30 - 13:00 (Forum)												
13:00		Queue Modelling **An Erlang Queuing Model of a Trauma Theatre** *Cheryl Voake, Jeff Griffiths and Janet Williams*	MCDA ***** **Visualising Many-Criterion League Tables** *Richard Everson, David Walker and Jonathan Fieldsend*		Optimisation **KEYNOTE: Approximation for Quadratic Boolean Programming** *Vitaly Strusevich and Hans Kellerer*	Simulation **KEYNOTE: Simulation of Engineering Services** *Benny Tjahjono*		OR in Construction ***** ☺ **A Risk Model for Managing Portfolio Cost** *Ammar Al Bazi and Mohamad Kassem*	Health/Social Care Modelling **Robust Scheduling of Operating Theatres** *Elizabeth Rowse, Paul Harper, Rhyd Lewis, Jonathan Thompson and Janet Williams*	Sustainable Supply Chain **Modelling for Sustainable Supply Chain Management** *Masoud Fakhimi and Lampros Stergioulas*	OR Consultancy & Case Studies ☺ **Operational Economics** *Ian Mitchell*		
13:30		Queue Modelling **Analysis of Queues with Mean-Reverting Arrivals** *Daniel Wei-Chung Miao, Wan-Ling Chao and Xenos Chang-Shuo Lin*	MCDA **Organizing Feedback with Experts** *Sergey Kadenko*			Simulation ☺ **Hydraulics Models of Field Force Dynamics** *Kjeld Jensen, Nicola Buckhurst and Michael Lyons*			Health/ Social Care Modelling ☺ **Web-Based Inter-operating System Dynamics** *Konstantinos Domdouzis, Peter Lacey, Darren Lodge & Simon Taylor*	Sustainable Supply Chain **Product Acquisition in Reverse Logistics** *Saman Afshar, Bart MacCarthy and Luc Muyldermans*	OR Consultancy & Case Studies ☺ **Understanding the Risks of Forecasting** *Jonathan Malpass*		
14:00	Closing Plenary: 14:00 - 15:00 (Auditorium) - Michael Sanders, Policy Advisor, Cabinet Office												
15:15	Conference Closes												