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# Expectations and experiences of the transition out of university for students with mental health conditions

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## ABSTRACT

The transition out of university can be a challenging time for undergraduate students, especially those with mental health conditions (MHC). Student mental health is a global concern, and metrics indicate lower employment rates for graduates with MHC. Little is known about the expectations and experiences of these students regarding this transition. This research used mixed methods to gather information on transition expectations prior to graduation (Study One), and experiences after graduation (Study Two). In Study One, 44 final year undergraduate students with MHC registered with their disability service and 50 without completed a survey, examining emotions and expectations of the transition. Study Two involved semi-structured interviews with seven graduates with MHC. Study One found students with MHC associated more negative emotions with the transition and were less likely to have a post-graduation plan but were not accessing more support than those without MHC. Study Two highlighted challenges faced when accessing support, the impact of mental health on transitions, and coping with change. These findings have implications for Higher Education providers in ensuring better support is available for the transition out of university for students with MHC. Specific support tailored to the needs of these students could help improve graduate outcomes.

## ARTICLE HISTORY



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## KEYWORDS

Higher Education; post-university transition; student mental health; student outcomes; psychological disability

## Introduction

For undergraduate students, the transition out of university can be challenging. The transition involves leaving a familiar environment, potential loss of support, and entering a new workplace or postgraduate course where expectations differ (Lane 2015). Successful transition into work or further study is important for students themselves and their universities. Metrics on graduate employability are critical for universities (Christie 2017) but indicate poorer outcomes for students with mental health conditions (MHC) (Association of Graduate Careers Advisory Services (AGCAS) 2018). It is vital we fully understand this transition and ensure universities provide appropriate support.

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The transition out of university can be psychologically demanding (Polach 2004), irrespective of MHC. For those entering university after school, university can prolong the transition to adulthood, with graduating constituting a major life event (Grosemans et al. 2018). When graduating, students must make sense of their identity and career path (Lane 2015). This transition is accompanied with feelings of uncertainty, discomfort and low mood (Perrone and Vickers 2003). Low belief in how well one can manage the transition and low perceived adulthood status could link to greater difficulties (Halstead and Lare 2018). Further, if an individual struggles to find employment, this can negatively impact wellbeing (Paul and Moser 2009). It is likely this transition is more challenging for students with MHC, yet there is little research examining the experiences of these students.

The mental health of students is a global concern, with increasing numbers of students reporting mental health difficulties around the world (Holm-Hadulla and Koutsoukou-Argyaki 2015). For example, in the UK 96,490 students disclosed MHCs to their university in 2019/20 (4.86% of total student population) compared to 33,500 in 2014/15 (1.79%; HESA 2021). Common MHC for students include depression and anxiety (Auerbach et al. 2016), which impact on self-esteem, motivation and academic and social functioning (Kitzrow 2003). Further, there are likely many students with undisclosed or undiagnosed MHCs (Eisenberg, Golberstein, and Gollust 2007) – generally, students report high anxiety (Neves and Hillman 2017; Holm-Hadulla and Koutsoukou-Argyaki 2015), psychological distress and suicidal ideation (Eskin et al. 2016).

Employment statistics for graduates with MHC suggest they experience additional difficulties with the transition. Six months after graduating, around 40% of UK graduates with MHC are in full-time work, compared to 70% of peers with no known disabilities (AGCAS 2018). Additionally, graduates with MHC are twice as likely to be unemployed (AGCAS 2018). These statistics are despite students with MHC being just as likely to graduate with an upper second-class or first-class degree (Richardson 2009). Those with anxiety may worry more about unknowns after university (American Psychiatric Association 2013), and anxiety may negatively affect job-seeking behaviours (Wang et al. 2017). Individuals with depression may think negatively about their future (Lavender and Watkins 2004) and low motivation, decision-making difficulties and feelings of worthlessness (APA 2013), could make the transition more difficult. MHCs could affect the way individuals process transitions and cope with change (Dvořáková, Greenberg, and Roeser 2019).

The lack of evidence on university transitions is problematic as students with MHC are vulnerable during transition periods, with an increased suicide risk (Stanley et al. 2009). Our research aimed to explore expectations and experiences of the transition out of university for students with MHC in the United Kingdom, using mixed methods. The experience of the transition will be bound within cultural contexts: in the UK, most graduates are employed 15 months after graduating, with 5.5% unemployed (Ball et al. 2020). The UK labour market is also considered relatively stable (Ball et al. 2020). Therefore, experiences and expectations of UK students could differ to students in other countries.

In Study One, students with MHC completed a survey examining their *expectations* of the transition during the final six months of their degree. A group with no known disability were recruited to compare experiences. We predicted students with MHC

would report more negative emotions and greater transition concerns. Taking a mixed-methods approach enabled us to examine potential differences in expectations and gain in-depth understanding of transition experiences. In Study Two, graduates with MHC participated in an interview regarding *experiences* of the transition post-graduation. Qualitative methods were deemed appropriate since the topic has been relatively unexplored, and this approach could deepen understanding and prioritise lived experience (Gewurtz et al. 2016). We focused only on graduates with MHC as there is a paucity of research with this group, and we aimed to understand their experiences in-depth. In contrast, there are pre-existing studies on transition experiences with other groups without (reported) MHC, for example, women (Finn 2017), international students (Popadiuk and Arthur 2014), engineering students (Stiwne and Jungert 2010), autistic students (Pesonen et al. 2020) and other disabilities (Gillies 2012; Nolan and Gleeson 2017). This study was exploratory, given the lack of pre-existing research on this topic.

## Study One: expectations of the transition

### Methods

#### Participants

Ninety-four final year undergraduate students were recruited from three universities in South East England through adverts on campus, word-of-mouth and Disability Services. Forty-four reported MHC and were registered with their Disability Service (7 male, 37 female). Fifty students in the comparison group reported no diagnosed MHC or other disabilities (19 male, 31 female). Further demographic details are shown in [Appendix 1](#). In the MHC group, 35 reported a diagnosis of anxiety, 30 depression, and 13 reported other mental health conditions, including personality disorders ( $n = 5$ ) or eating disorders ( $n = 4$ ). Twenty-six reported more than one MHC, and seven reported other conditions such as ADHD, dyslexia or dyspraxia.

Ethical approval was obtained from all universities involved and participants gave full informed consent.

#### Materials and Procedure

Participants completed an online survey presented using 'Qualtrics'. The survey took approximately 15 min and data were collected between December 2017 and May 2018. Participants first completed demographic information and questions regarding MHC (if applicable). Next, they completed the Warwick Edinburgh Mental Wellbeing Scale (WEMWBS; Tennant et al. 2007) to measure mental wellbeing. This measure consisted of 14 items (e.g. 'I've been feeling cheerful') rated on a 5-point scale ('none of the time' to 'all of the time'). Higher scores indicate higher wellbeing. Internal consistency was excellent ( $\alpha = .95$ ).

Participants completed questions regarding their degree before answering questions on transition expectations. They rated emotions towards the transition, in terms of anger, anticipation, fear, joy, sadness, acceptance, calm and preparedness. The first seven emotions were based on Plutchik's (1991) Wheel of Emotions and participants rated each on a 5-point Likert scale ('strongly disagree' to 'strongly agree'). They also rated how supported they felt by their university in preparing for the transition on a

5-point scale ('not very well supported' to 'very well supported'). Participants indicated whether they had accessed emotional support for the transition, e.g. from a specialist mentor or personal tutor. For support accessed, they rated how helpful it had been on a 5-point scale ('not at all' to 'very helpful'). We then asked an open question: 'What do you think the three main challenges/strengths faced by students [with MHC] are when they graduate?'

Participants completed questions regarding plans post-graduation. They indicated plans for the first six months after graduating (e.g. employment, postgraduate study) then described how their plans had developed, selecting from options including 'I knew what I wanted to do after university, and my plans have stayed the same' or 'I did not know what I wanted to do after university, and I am still unsure what I will do'. Participants indicated how supported they felt by their university in preparing for their career, on the same 5-point scale. They selected what career-focused support they had accessed and rated how helpful it had been (as above). Participants indicated in an open textbox if there was any additional support they thought universities should provide for students [with MHC] to help with the transition out of university or careers development.

### **Design and analysis**

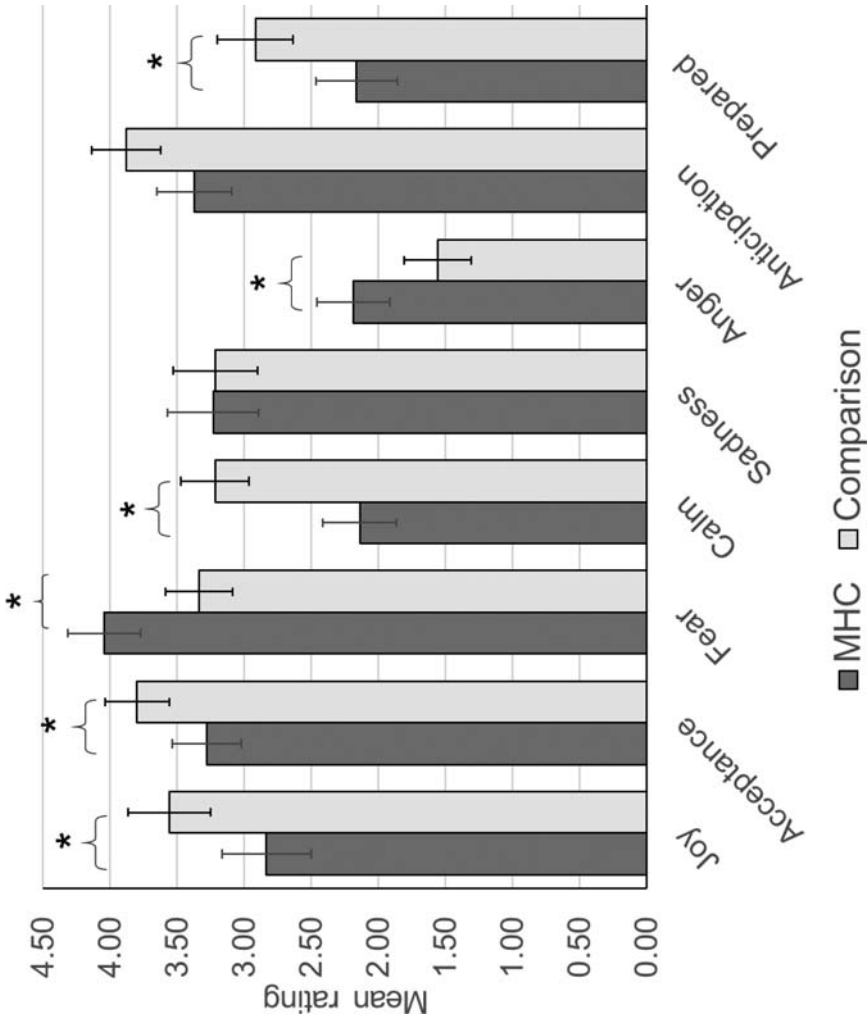
Study One had an exploratory, cross-sectional survey design. Descriptive statistics and parametric and non-parametric statistics are reported as appropriate. Gender was controlled for due to the differences in gender distribution between groups. Qualitative responses were analysed using content analysis (Hsieh and Shannon 2005): responses from the two groups were analysed separately to see if unique categories were identified in each group.

## **Results**

### **Emotions towards the transition**

The MHC group had significantly lower wellbeing scores ( $M = 37.63$ ,  $SD = 12.11$ ) than the comparison group ( $M = 49.82$ ,  $SD = 7.49$ ),  $t(69.86) = 5.77$ ,  $p < .001$ . Population surveys indicate the general public mean is 51, and scores below 42.5 indicate low wellbeing (Braunholtz et al. 2007).

A 2 (group)  $\times$  8 (emotion) mixed ANCOVA controlling for gender tested for differences in emotion ratings. There was a significant main effect of group ( $F(1, 90) = 14.18$ ,  $p < .001$ ,  $\eta^2 = .14$ ), with emotions rated lower by the MHC group ( $M = 2.91$ ) than the comparison group ( $M = 3.19$ ). There was a significant main effect of emotion ( $F(7, 630) = 3.32$ ,  $p = .002$ ,  $\eta^2 = .036$ ), with differences in ratings of each emotion (not explored due to significant interactions). There was a significant interaction between emotion and gender ( $F(7, 630) = 3.62$ ,  $p = .001$ ). Post-hoc analyses adjusting for multiple comparisons using Bonferroni (corrected  $p$  value = .006) found significant differences between fear (male  $M = 3.00$ , female  $M = 3.93$ ,  $p < .001$ ) and calm (male  $M = 3.35$ , female  $M = 2.48$ ,  $p < .001$ ). There was a significant interaction between emotion and group ( $F(7, 630) = 8.55$ ,  $p < .001$ ,  $\eta^2 = .087$ ). Post-hoc analysis showed the MHC group gave higher ratings of fear ( $p = .005$ ) and anger ( $p = .002$ ), and lower ratings of joy ( $p = .002$ ), acceptance ( $p = .006$ ), calm ( $p < .001$ ), and preparedness ( $p = .003$ ; Figure 1).



**Figure 1.** Emotion ratings for students with and without mental health conditions. Error bars show +/- 2 standard errors. \* $p < .006$ .

### *Emotional support for the transition*

There was no difference in how supported either group felt in preparing for the transition ( $t(91) = .68, p = .51$ ; MHC  $M = 2.62$  ( $SD = 1.07$ ), comparison  $M = 2.76$  ( $SD = .87$ )). For emotional support, both most often used their personal tutor (Table 1). Most support was rated neutrally for helpfulness. There was no association between group and accessing emotional support of any form (MHC = 59.1% versus comparison = 42.0%,  $X^2(1) = 2.74, p = .098$ , 2-sided).

### *Strengths and challenges*

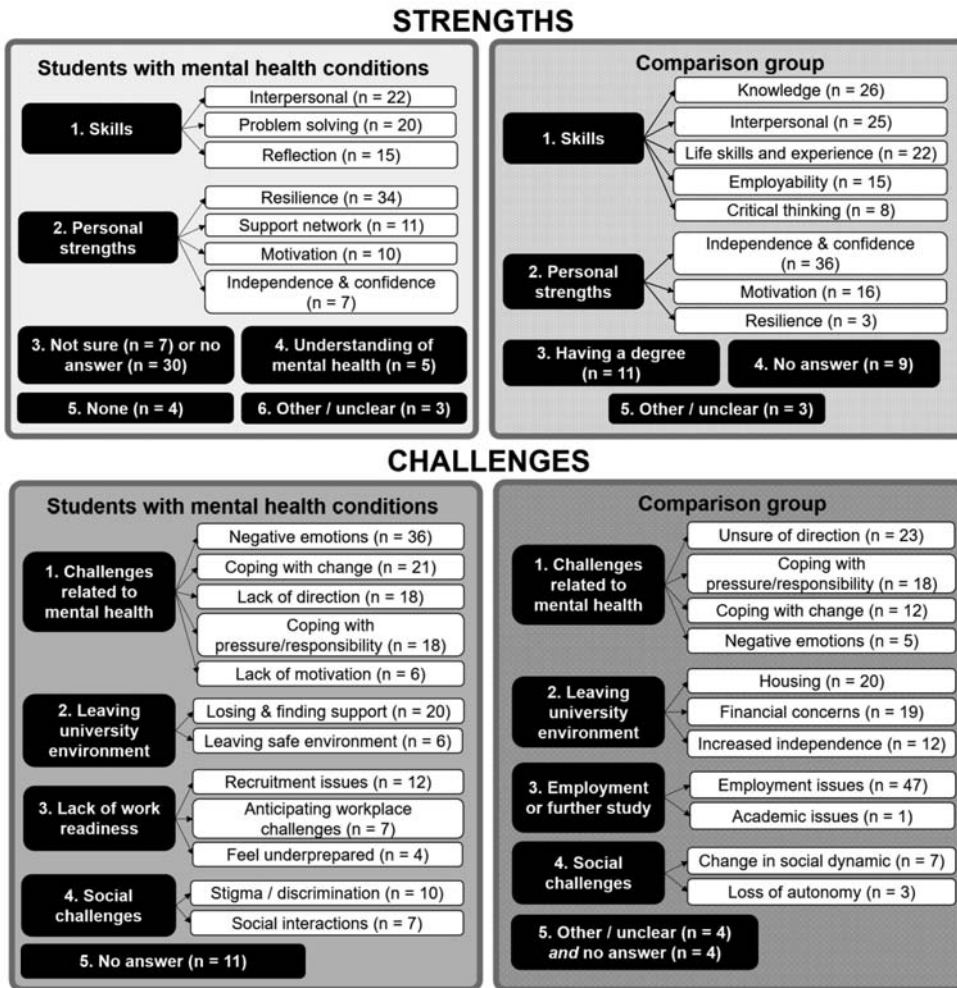
For students with MHC, strengths were categorised as skills or personal strengths (Figure 2; example quotes in Appendix 2). For skills, this included interpersonal skills, problem-solving and self-reflection. Personal strengths included resilience, support networks, motivation, independence and confidence. Some mentioned understanding mental health or said there were no strengths. Many were not sure or had no answer. The comparison group also reported strengths around skills and personal characteristics, focusing on knowledge gained, interpersonal skills, life experience, employability and critical thinking. For personal strengths, they mentioned independence and confidence, motivation, and resilience. Uniquely this group mentioned having a degree was a strength.

For challenges, students with MHC most often discussed mental health challenges, including negative emotions, coping with change, lacking direction, coping with responsibility or lacking motivation. Other challenges related to leaving university, such as losing support and leaving a safe environment. Less often, participants discussed feeling little work readiness, with concerns about recruitment or workplace challenges. Some mentioned worries about stigma or social interactions. In the comparison group, the most frequently reported challenges related to mental health, with participants feeling unsure of their direction, coping with responsibility, change and negative emotions. They also discussed challenges related to leaving university, but focused on housing, finances and increased independence. Finding employment was frequently cited as a challenge. Social challenges related to changes in social dynamics and loss of autonomy.

**Table 1.** Emotional and career support accessed for the transition and ratings of helpfulness.

	MHC		Comparison group	
	% accessing	Helpfulness Mean (SD)	% accessing	Helpfulness Mean (SD)
<i>Emotional Support</i>				
Personal tutor	47.7	3.86 (0.96)	36.0	3.56 (1.26)
Disability advisor	29.5	3.54 (0.69)	–	–
Welfare officer	27.3	3.09 (1.38)	2.0	3.00 (n/a)
Specialist mentor	13.6	4.00 (1.10)	–	–
Other emotional support	6.8	3.00 (2.31)	6.0	4.50 (0.71)
<i>Careers Support</i>				
Personal tutor	34.9	3.77 (0.93)	35.4	3.69 (0.95)
Careers service	25.6	3.60 (0.84)	27.1	4.08 (0.76)
Specialist mentor	11.4	3.50 (1.00)	–	–
Other career-focused support	7.7	3.67 (2.31)	2.0	5.00 (n/a)
Disability advisor	6.8	2.00 (1.73)	–	–
Welfare officer	4.5	3.50 (0.71)	–	–

Note: indicates support form not available or applicable



**Figure 2.** Strengths and challenges for students with and without mental health conditions when they graduate, identified following content analysis.

### Career plans

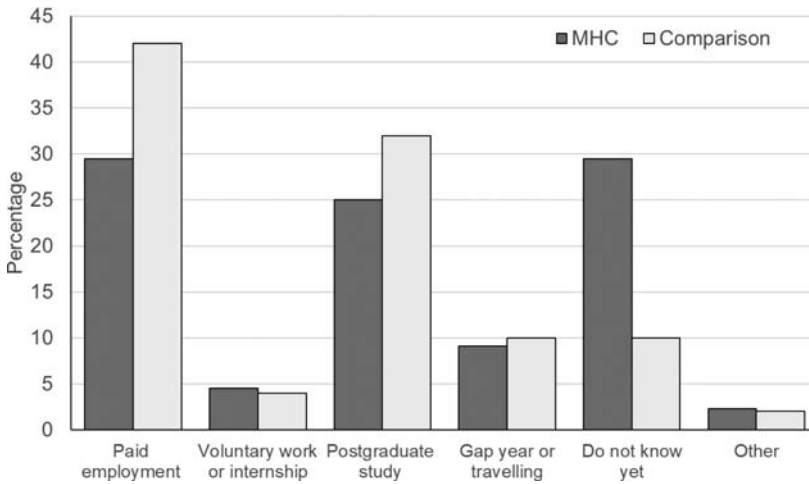
For post-graduation plans (Figure 3), most in the MHC group intended to go into paid employment or did not know. Most of the comparison group intended to go into paid employment or postgraduate study. There was a significant association between group and having plans ( $X^2(1) = 5.58, p = .016$ , 2-sided), with the MHC group less likely to have a plan.

Participants reported how their career plans developed during university (Figure 4), with most in the MHC group developing new career ideas or had once had ideas but now felt unsure. In the comparison group, most had developed new ideas or originally had no plan but had since developed ideas.

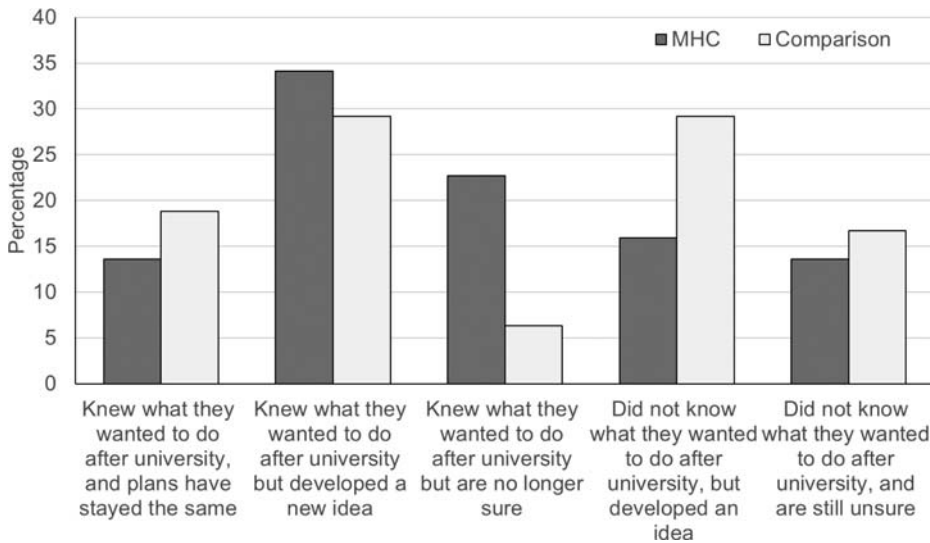
### Career support

There was no significant difference in how supported by their university the groups felt for careers,  $t(71.67) = .50, p = .62$ ; MHC  $M = 2.74$  ( $SD = 1.19$ ), comparison  $M = 2.85$  ( $SD$





**Figure 3.** Post-graduation plans for students with mental health conditions (MHC) and comparison group.

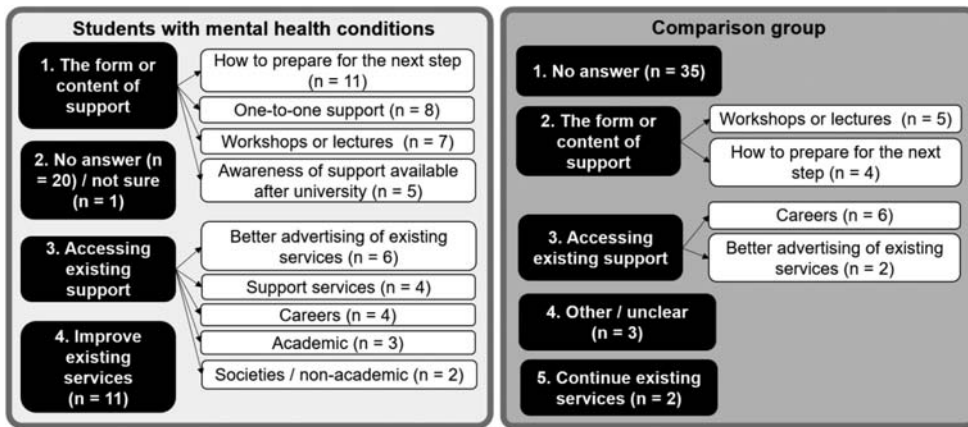


**Figure 4.** Career plan development for students with mental health conditions (MHC) and comparison group.

= .82). Both most often used personal tutors for career support, with around 25% utilising the careers service (Table 1). Most support was rated as helpful. There were no differences between MHC (52.3%) and the comparison group (54.0%) in terms of accessing any career support ( $X^2(1) = .028, p = .87, 2$ -sided).

**Additional support**

Students with MHC most often discussed the form of support (Figure 5, Appendix 2), desiring advice on preparing, one-to-one support, workshops or lectures, and more awareness of support available after university. Some discussed needing help to access current support,



**Figure 5.** Additional support for the transition identified in both groups following content analysis.

including better advertising of existing services. Some discussed improving current services, noting a lack of understanding of mental health. Twenty-one provided no answer or were unsure. In the comparison group, most gave no answer. Those who did mentioned the form of support should be workshops or lectures, focusing on how to prepare. Some discussed accessing existing support such as careers services and better advertising. Two mentioned current services could continue as they are.

### **Summary of Study one**

Study One indicated students with MHC have different emotions and expectations of the transition compared to their peers. They reported more negative emotions, most often fear, compared to acceptance and anticipation in the comparison group. However, students with MHC were not accessing more emotional support, with 40% not accessing support at all. While both groups qualitatively reported feeling unsure of their direction after graduating, those with MHC were significantly less likely to have career plans, with many reporting they previously knew what they wanted to do but now did not. Yet the MHC group were not utilising more careers support than the comparison group. For both, only one in four had used careers services, and were most likely to use personal tutors for careers and emotional support. Support from universities was rated as generally helpful or neutrally. Qualitative responses indicated more preparatory support is needed and current support could be better advertised. Notably, students in the comparison group discussed mental health challenges relating to the transition but also focused more on practical challenges around employment, accommodation, or finances.

## **Study Two: experiences of the transition**

### **Methods**

#### **Participants**

We invited students with MHC who had taken part in Study One to participate in an interview after graduation. Seven graduates (six female, one male) participated (mean

age 21.71,  $SD = 1.38$ ; see [Appendix 3](#) for further details). Participants had multiple diagnoses: six reported depression, five anxiety, two eating disorders, and one reported Borderline Personality Disorder. Three studied Psychology, two Creative Writing, one Primary Education and one Physics. Three achieved a first-class degree and four an upper second-class degree. Participants gave full informed consent before participation. Ethical approval was obtained from all universities.

### Materials and procedure

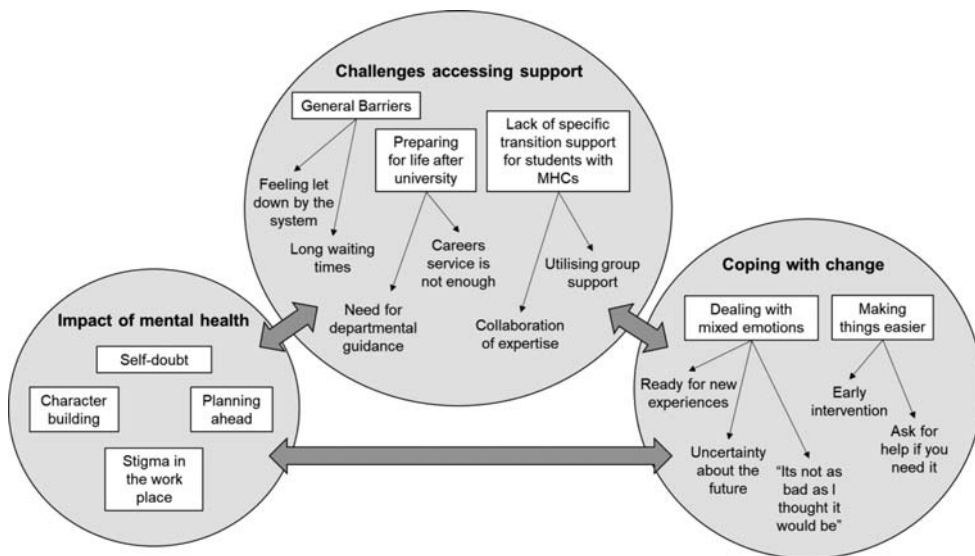
Interviews were semi-structured, considering experiences post-graduation. Topics included: support at university, feelings about the transition since graduating, plans for the next six months, how MHCs had affected their experiences, and advice they would give to students with MHC. Interviews took place over the phone with a research assistant, lasting 20 min on average. Interviews were conducted in August 2018, after graduation in July 2018.

### Design and analysis

Interviews were transcribed verbatim and analysed using Thematic Analysis and steps outlined by Braun and Clarke (2006) to identify patterns in participants' experiences. One author (VN) conducted the analysis with theme reviewing and defining completed in discussion with another author (EC). Themes were developed at the semantic level, linked closely to participants' experiences, and the analysis was inductive (Braun and Clarke 2006).

### Results

Themes were organised according to three categories: challenges accessing support, impact of mental health, and coping with change ([Figure 6](#)).



**Figure 6.** Thematic map of experiences of the transition out of university for graduates in the sample.

### **Challenges accessing support**

*Theme One: General barriers.* Participants accessed various forms of support at university. Some found the support helpful, however there were many unmet needs. Barriers to accessing support were not specific to the transition but may have impacted on accessing transition-related support:

*Subtheme: Long waiting times.* When requiring support, participants highlighted long waiting times. They were aware services were in high demand, but by the time support was offered, it was insufficient: 'I did go to the disability team for help ... I didn't feel I really got anything there and I had to wait quite a long time.' (ID3)

*Subtheme: Feeling let down by the system.* Many described support from their university as ineffective or not relevant to their MHC. Others felt external services provided better support. This led to participants feeling disappointed:

I feel like that those [university] counselling sessions would have helped me in the transition. But by the time they'd got to me, I didn't need it. Well, I probably did need it, but I didn't want it anymore and I felt let down by them. (ID7)

*Theme Two: Preparing for life after university.* Participants believed transition support could be improved:

*Subtheme: Careers service is not enough.* Participants who accessed the careers service felt it had been unhelpful. They commented on how advice was generic and the service's purpose unclear:

We all know that the careers and employability service is there, but I don't really know if it was there for the transition, or it was more to get you a job part-time and things like that whilst you're at uni (ID5).

Consequently, most preferred to do their own research or seek support elsewhere. Participants noted that although careers services held events, they did not attend these. Since they experienced anxiety, such events were daunting: 'to have the confidence to talk to new people who seem like they've got their lives together, [when] as a student [with MHC] you don't think you do' (ID7).

*Subtheme: Need for departmental guidance.* Participants that received support within their department felt it was most beneficial. This perception was attributed to departmental staff having knowledge of career paths and experience:

I would definitely recommend departments have their own careers advisor. They have a lot more knowledge about what parts of the degree are like. They get to know you better, so their help was more useful than the one provided by the careers service (ID6).

*Theme Three: Lack of specific transition support for students with MHCs.* No participants were aware of specific transition support for MHCs. The consensus was that they would have liked such support:

*Subtheme: Collaboration of expertise.* Participants discussed how MHC transition support should be a joint effort across departments, careers and disability services. There were suggestions of a specific contact: 'I think there could be a specific person within the disability services who deals with [the] transition out.' (ID5)

*Subtheme: Utilising group support.* Group sessions were a common suggestion – participants would feel more confident discussing concerns if they could attend with friends.

However, one-to-one sessions could still be offered to those interested: ‘I think if it’s something really personal, one-to-one will be better, but if it’s something quite generic, [e.g.] talking about moving on from university and doing taxes and stuff, that could be a group.’ (ID3)

### **Impact of mental health**

Four themes were identified in terms of the impact MHCs had on transition experiences:

*Theme Four: Character Building.* Many felt MHCs helped with the transition, encouraging them to grow, develop strength and enhanced empathy: ‘I suppose it’s given me more experience. I can speak to other people about it, and I feel that I might be a bit stronger through it’ (ID3).

*Theme Five: Planning ahead.* Participants felt MHCs pushed them to spend additional time preparing. They had researched different companies, interview performance, and developed in-depth knowledge of their career path. For some, this was anxiety-driven: ‘Because I’ve got anxiety, I always think of the worst scenarios and compensate for that. Because I know how competitive it is to get onto [postgraduate study], I’ve volunteered and got loads of experience’ (ID1).

*Theme Six: Stigma in the workplace.* Some commented on believing MHCs were disadvantageous to their career. Experiences included being advised against having mental health assessments, believing showing symptoms would increase the risk of being fired, and blaming themselves for not coping in workplace environments:

I started work experience this week, and I wasn’t prepared for how unwelcoming [it was]. That caused me to have an anxiety attack, and I think if I didn’t have [MHCs], maybe I wouldn’t have been so affected by it. (ID7)

*Theme Seven: Self-doubt.* Some thought having MHCs led them to question themselves and their career choices more. They doubted whether their career path was right, or whether they were able to pursue it: ‘I sometimes think that someone’s a much stronger candidate than me, which I guess wouldn’t help, as I wouldn’t go for something because I’d think ‘I’m not good enough for that role’’ (ID3).

### **Coping with change**

These themes reflected on feelings towards the transition and how participants coped with the changes that accompanied it:

*Theme Eight: Dealing with mixed emotions.* The transition was associated with mixed emotions:

*Subtheme: Uncertainty about the future.* Ambiguity surrounding what life would be like after university played a role in negative feelings towards the transition. Some commented on experiencing increased anxiety about university ending and others felt unprepared:

I got very anxious about the next step, I didn’t want to think about it or do anything about it, and I think in a way that made my anxiety a lot worse [...] It was the unknown, and having to make those steps to the future, that made me anxious. (ID1)

*Subtheme: Ready for new experiences.* Despite concerns, participants were looking forward to life after university. They were ready for new experiences: ‘[I’m] excited

about the project work we've got coming up, and then moving house, that's going to be the next fairly big change' (ID6). For some, the transition was bittersweet, as they were sad their undergraduate experience had ended but equally excited about the future: 'I was quite sad to finish my degree but also at the same time, I was really happy because I knew that I was staying on [for a Masters] and I could make new friends' (ID5).

*Subtheme: 'It's not as bad as I thought it would be'.* All commented on how the transition was better than they had anticipated: 'I thought it would be much more difficult to change from being at university to going into the real world' (ID2). Some acknowledged that even though they were still feeling anxious or unprepared, these feelings were expected:

I don't feel fully prepared, but I don't think you can feel fully prepared ever really. And that's not the university's fault, you spend so much time in one place, doing the same thing. I think it's hard to get out of that habit really. (ID7)

*Theme Nine: Making things easier.* Participants offered advice to students with MHCs transitioning out of university:

*Subtheme: Early intervention.* Most advised preparing early. Doing so helped relieve pressure during final year, and was less taxing on mental health during a stressful time:

If you think about your options early on, maybe towards the start of third year, it's not going to feel so rushed and pressured. Then when you're coming to the end you know what's happening next, it's not just 'this is the end of everything' (ID1).

*Subtheme: Ask for help if you need it.* Despite the challenges previously discussed when accessing support, participants still recommended using support when needed:

If they need help, they should definitely go and talk to someone, because the worst thing they can do is just to keep it bottled up. At the end of the day, that could potentially affect the outcome of their degree if they're not getting the support they need (ID4).

## Summary of Study Two findings

Study Two adds to Study One by following up with a subset of participants post-graduation, to establish whether transition experiences aligned with expectations, and to reflect on support needed. Study Two highlighted several issues faced by graduates with MHC: When accessing support, they experienced long waiting times and felt let down by university services. Participants stressed the need for subject-specific careers guidance and noted little transition support specifically for students with MHCs. Participants believed MHCs could be both hindering or helping their career development. When going through the transition, participants experienced mixed emotions, feeling nervous but excited for the future. All reported finding the transition better than expected.

## General discussion

This research explored expectations and experiences of the transition out of university for students with MHC. Pre-transition, students with MHC felt more negative emotions than their peers. Post-transition, interviewees discussed having mixed emotions, but the transition was better than they were anticipating. Despite potentially needing more

support, those with MHC were not accessing more pre-transition support than their peers. Interview data indicated issues with accessing support due to long waiting times or feeling disappointed in the support available. Interviewees suggested transition support specifically for students with MHC might be beneficial. Concerningly, before the transition those with MHC were less likely to have a plan for after graduation. Both groups used their personal tutor most for support, and interviewees discussed uncertainties about the careers service and preferences for department-specific support. Further, interviewees discussed how MHCs affected the transition. While they had self-doubt and stigma concerns, they believed MHCs helped them plan and develop personally. Our findings have important implications for universities and indicate current support could be improved.

In terms of emotional support, the nature of certain MHCs may mean students ruminate or focus on negatives (APA 2013). Pre-transition, the most endorsed emotion was fear, and post-transition, graduates elaborated on fears about uncertainty. Universities should support students with MHC to reduce uncertainties. In the UK, students who register with their disability service have access to support from disability advisors or specialist mentors in addition to universally-available support. However, our findings indicated students with MHC were not accessing more support or feeling more supported. There are several reasons why they may not seek support, including denying the existence of a problem, perceiving problems as not serious enough, prior negative experiences or believing support would be unhelpful (Andrews, Henderson, and Hall 2001; Vanheusden et al. 2008). Self-stigma could be a barrier experienced by students seeking support for mental health (Cage et al. 2018; Quinn et al. 2009). They may not realise the possibility of transition support, and no interviewees were aware of any specialised support. Qualitative data pre-transition indicated universities could better to advertise current support. Importantly, students in the comparison group mentioned similar mental health challenges – indicating the transition can be emotionally difficult for *all* students, thus support should be designed following Universal Design principles, whereby increasing accessibility benefits all students (Gradel and Edson 2009).

Interviewees discussed issues with support, such as long waiting times, an issue identified previously (Batchelor et al. 2020). Long waiting times are problematic since they may contribute to poorer mental health and longer recovery (Reichert and Jacobs 2018). With the transition, students are faced with loss of support from mentors or personal tutors. Participants suggested a specific contact within disability services who helps final year students know what support is available outside of university may be beneficial. It may also be that some students require more specialist mental health support than universities can offer. When discussing specialised transition support, interviewees mentioned how collaboration of expertise was needed across different departments and services. A ‘whole university’ approach has been recommended for improving student mental health (Hughes and Spanner 2019), and we would argue that transitions out of university must be included as part of the whole.

Emotional aspects of the transition are inter-linked with career planning. Our research highlights issues that may link to lower employment rates reported amongst graduates with MHC (AGCAS 2018). In our survey, those with MHC were less likely to have plans and many were now unsure despite once having a plan. Previous research has shown depressed undergraduate students report higher rates of career indecision and

dysfunctional career thoughts (Saunders et al. 2000). In pre-transition qualitative data, the comparison group more often mentioned independence and confidence as a strength compared to those with MHC. Universities could consider how to increase the confidence of students with MHC pre-transition – our interviewees suggested group sessions may be beneficial for imparting advice and planning ahead. Early structured discussions about post-university plans could be implemented by personal tutors, disability advisors or mentors.

Around a quarter of participants (in both groups) had used their careers service, but qualitative responses indicated some uncertainties about the service. Interviewees reported feeling the careers service was ‘not enough’, desired more subject-specific guidance, and had concerns careers events were not accessible. Further, some believed there would be mental health stigma in the workplace. Australian students have also expressed concerns over stigma within employment (Martin 2010) and generally students with MHC discuss concerns over stigma (Hartrey, Denieffe, and Wells 2017; Kain, Chin-Newman, and Smith 2019). These findings suggest reducing stigma and improving accessibility is vital. One option may be to train all staff, who are often untrained about mental health (Margrove, Gustowska, and Grove 2014) and ensure transition-related events are designed with accessibility in mind.

For support desired, participants in both groups mentioned workshops/lectures, needing advice on preparing for the transition, and better advertising of existing support. In interviews, graduates mentioned potential benefits of group support. Accordingly, peer mentoring or support groups focusing on the ‘next steps’ may be beneficial for the transition out, as research suggests this is potentially useful for the transition *to* university (Hillier et al. 2019). A systematic review of barriers and facilitators for students with MHC (irrespective of transitions) noted the need for peer support and better integrated support from services (Hartrey, Denieffe, and Wells 2017). Finally, our interviewees mentioned ‘asking for help when needed’, which relates to self-advocacy. Self-advocacy skills have been shown to relate to more positive transitions *to* university for disabled students (Adams and Proctor 2010), therefore research should examine how supporting self-advocacy may assist with the transition out.

Our findings indicated that participants preferred to utilise their department, including personal tutors, for support. However, personal tutors are usually academic staff who may not have received MHC training (Margrove, Gustowska, and Grove 2014), nor are they specialists in career guidance. Academics may find themselves affected by the demands placed on them (Hughes et al. 2018), and feel they are not receiving appropriate support for their *own* mental wellbeing (Kinman and Jones 2008). Thus, to support students with the transition, personal tutors must be supported appropriately, as well as trained to signpost to services. However, the focus should not only be on university support, as workplaces must be accessible and open to supporting the needs of graduate employees with MHC. It is important universities work collaboratively with employers and community support services to facilitate better transition experiences.

Finally, it is worth viewing our findings within context. All participants were students at English universities. Here, HE has become marketized, driven by competition, managerialism and commodification, arguably at the expense of staff, students, and academia itself (Taberner 2018; Molesworth, Nixon, and Scullion 2009). Employability is a ‘return’ from a degree that may lead to certain expectations (Tomlinson 2017) – namely that a



'good' degree is a guarantee for a professional job (Molesworth, Nixon, and Scullion 2009). Future research would benefit from analysing whether the marketisation of HE exacerbates challenges for students with MHC. For example, pressure to obtain a 'good' degree could worsen anxiety, and a qualitative study of academics in England suggested that psychological needs are less well met amongst students who identify as consumers (King and Bunce 2020). Another notable context is the COVID-19 pandemic, although we collected our data prior to this. We do not yet know the impact on employment for graduates since 2020: some anticipate a 'profound effect' (Ball et al. 2020). Studies during the pandemic have indicated increased levels of depression, anxiety and stress in students (Wang et al. 2020; Elmer, Mephram, and Stadtfeld 2020; Essadek and Rabeyron 2020; Savage et al. 2020). Additional support for the transition out of university for cohorts affected by the pandemic should be a priority.

### **Limitations**

The perspectives of male students were under-represented. Females tend to be more likely to complete surveys (Sax, Gilmartin, and Bryant 2003) and may be more likely to report depression (Kuehner 2003) and anxiety (McLean et al. 2011). However, there are higher rates of suicide for males (Struszczyk, Galdas, and Tiffin 2019), thus it is vital male perspectives are included. Additionally, we did not record ethnicity or sexuality and will have missed how the intersection of different identities impact on experiences (Olney and Brockelman 2005). Further, most participants were young adults, following a path from school to HE. Our findings are not representative of mature students and some aspects of our participants' experiences may be tied to 'emerging adulthood' (Arnett 2000). Further, our MHC group had registered with their disability service – therefore we miss the experiences of non-disclosing students. In Study One, the comparison group was not matched, e.g. on gender, degree subject; future research with larger samples could better account for both intersectionality and demographic factors. In Study Two, most interviewees had a career plan despite Study One data indicating students with MHC were less likely to have a plan. It is likely those with more positive transition experiences self-selected; those who had negative experiences or no plans may not have wished to participate in interviews. However, qualitative data does not claim to be generalisable (Braun and Clarke 2019) and our interviewees' experiences are still valid.

### **Conclusion**

This research highlights that students with MHC face difficulties with the transition out of university, particularly experiencing fears regarding the future. Positively, for our graduates the transition had not been as bad as they were anticipating. Thus, support provided by universities should reassure students with MHC before the transition to alleviate fears and develop confidence. Accessible, early support delivered by well-trained staff with collaboration between services and departments may be beneficial, as well as developing external partnerships with employers and community services. Students with MHC have an equal right to positive graduate outcomes, and it is time we achieve this equality.

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## Appendices

### Appendix 1. Participant demographics and degree information.

	MHC group (n = 44)	Comparison group (n = 50)
Age (mean (SD))	21.61 (2.83)	21.14 (1.55)
Degree subject (n)		
Humanities (e.g. History, Geography)	15	19
Arts (e.g. Creative Writing, Film)	12	2
Psychology	9	10
Science or Engineering	5	5
Business, Management of Law	3	15
Languages	1	3
Expected degree classification (n)		
First class honours	7	13
Upper second class	32	37
Lower second class	4	0
Third class	1	0

## Appendix 2. Example quotes for each category in the content analyses in Study One.

	Example quotes
<b>MHC strengths</b>	
Interpersonal skills	'The ability to encourage and support others'
Problem solving	'Anxiety causes me to be prepared for all possible outcomes'
Reflection	'Aware of themselves'
Resilience	'We've been through hard times so come out stronger'
Support networks	'Have strong social support'
Motivation	'Determined not to get back to bad places'
Independence and confidence	'More suited to independence after university'
Understanding mental health	'Know how to 'deal' with mental health conditions'
<b>Comparison strengths</b>	
Knowledge	'Extensive knowledge in their subject'
Interpersonal skills	'Being able to communicate'
Life skills and experience	'Exposure to many cultures and experiences'
Employability	'Work ethic'
Critical thinking	'Balanced arguments'
Independence and confidence	'Have lived alone for three years'
Motivation	'Ambition'
Resilience	'Ability to cope with stress'
Having a degree	'More likely to land a job than someone without a degree'
<b>MHC Challenges</b>	
Negative emotions	'Feelings of failure'
Coping with change	'Ability to adapt to life outside of university'
Lacking direction	'Figuring out what to do next'
Coping with pressure or responsibility	'Capacity for facing challenges'
Lack of motivation	'Motivation to find a job'
Losing and finding support	'where can I access support?'
Leaving safe environment	'Fear of life outside the bubble'
Recruitment issues	'Finding a job'
Anticipating workplace challenges	'Employers who do not understand'
Stigma / discrimination	'Feeling like they may be judged in the wider community'
Social interactions	'Meeting new people'
<b>Comparison challenges</b>	
Unsure of direction	'Knowing what they actually want to do'
Coping with pressure/ responsibility	'Keeping on top of expenses'
Coping with change	'Change of environment'
Negative emotions	'Post-university depression'
Housing	'Affording to rent near work'
Financial concerns	'Financial stability'
Increased independence	'Being on your 'own''
Employment issues	'Finding a job'
Academic issues	'Finding a postgraduate course'
Changes in social dynamics	'Keeping contact with friends'
Loss of autonomy	'Moving back home'
<b>Additional support needed – MHC</b>	
Advice on preparing	'Clear explanations would be good, I've found it difficult to prepare because I had no guidance'
One-to-one support	'1-to-1 meeting to discuss future plans'
Workshops or lectures	'Workshops aimed at allowing students with MHC to hear and learn from others who have graduated'
Awareness of support available after university	'Helping them find out the support available from companies'
Better advertising of existing services	'Best thing is to advertise the already existing services more'
Support services	'Seeking out students with mental health issues – I would never approach someone due to my anxiety'
Careers services	'Work experience supported by the university'
Academic support	'Meetings with tutors'

(Continued)

Continued.

	Example quotes
Non-academic support	'Perhaps peers, to help the process seem less daunting'
Improving existing services	'The careers service hasn't been useful in terms of including my mental health into the conversations, I think maybe they are not trained in this'
<b>Comparison group – additional support</b>	
Workshops or lectures	'More workshops to get a better sense of job roles'
How to prepare for the next step	'Advice on how to manage bills and taxes etc.'
Careers	'More frequent careers fairs'
Better advertising of existing services	'Advertise more clearly'
Continue existing services	'It's very helpful at this time'

### ***Appendix 3. Interview participant details including basic demographics and mental health conditions.***

ID number	Gender	Age	Mental health condition(s)
1	Female	21	Anxiety, Depression
2	Female	21	Anxiety, Depression
3	Female	22	Eating Disorder
4	Female	21	Anxiety, Depression
5	Female	24	Anxiety, Depression, Anorexia Nervosa, Borderline Personality Disorder
6	Male	23	Depression
7	Female	20	Anxiety, Depression