**Job Evaluation**

**Reasons to improve**
- Time consuming
- Bureaucratic forms
- Single point of failure within HR
- Not responsive to customer needs

**Time saved**
- Process steps reduced from 5 weeks to 1 hour

**What we did**
- Consulted with stakeholders
- Mapped the current state
- Identified issues
- Investigated the ECC software
- Mapped the future state

**Feedback**
- 47% increase in satisfaction with process

**Impact**
- Paperless process
- Interactive and instant
- Simpler process
- Agile and transparent
- Structured job description template

**Our customers tell us the new process is...**
- Revolutionary
- Collaborative
- Transformational
- Simple
- Focussed
- Agile
- Quick
- Responsive
- Efficient
- Thorough
- Enjoyable

“Saves a huge amount of time and duplication of effort”
“Innovative and easier to understand”