VACANCY

Accommodation Liaison Students (ALS) for academic year 2019/20

Accommodation Services’ vision is to contribute to an exceptional student experience by fostering a living environment conducive to successful study. We do this by respecting the cultural diversity of our community and supporting our students while encouraging respectfulness and positive citizenship. We are currently recruiting for Accommodation Liaison Students (ALS) to assist us in achieving this vision.

The role
At Accommodation Services we recognise the importance of peer-to-peer support for students living within our properties. To ensure this is available we house a team of full-time students who operate as Accommodation Liaison Students (ALS).

As an Accommodation Liaison Student you will be an extension of the Accommodation Services team and, along with the Accommodation Operations Assistants (AOAs), will provide frontline welfare support and information to students in the residences. You will also assist with creating an enjoyable living environment by providing guidance to other students about how to live as a respectful neighbour and chairing mediation meetings to resolve any conflicts within flats. As an ALS you will also challenge, and when necessary report to Accommodation Services, behaviour that is likely to upset others. You will also be involved in fostering a strong sense of community by working with Accommodation Services, the Sports Development Service, the Students’ Union and others to arrange and host social events for students.

As a member of the ALS team you will undergo training and familiarisation sessions prior to the main student arrival in September. This training will cover how to handle student incidents and submit the relevant reports, welfare services provided by the University and external agencies, drugs awareness, emergency first aid and mental health first aid. You will also be trained in how to handle sensitive and personal issues diplomatically and confidentially.

As well as gaining a wealth of knowledge and experience in challenging and rewarding situations, ALS are provided with a room in shared accommodation and a rent reduction of up to 50% (depending on where you stay) while in post. The accommodation provided will be on and off-campus.

To apply
Please send a CV and cover letter detailing the following to accommodation@stir.ac.uk:

- Your motivation for applying to be an ALS.
- Your most relevant experiences, skills and knowledge.
- Your top 3 ideas for enhancing the student experience and how you would implement them.
- What you believe to be the 3 most important qualities of an ALS.

Closing Date
Sunday 21st April 2019 at 11.59pm

Interviews will be held in April.
Successful candidates will be required to attend training during the last 2 weeks of May 2019 and return to University by 5th September 2019