

## Iridis Terms of Service

Welcome to Iridis. We want you to know and understand your rights and our rights relating to the provision of the Services (as defined below). Please review them carefully. Here are a few highlights:

- Your privacy is critically important to us. See our **Privacy Policy**.
- You can cancel your membership or deactivate your account at any time.
- You own the content uploaded by you, but you give us a right to use it for the purposes set out in these terms.
- You agree and consent to the information you submit being used for research purposes.
- We expect our users to act with integrity and honesty.
- Iridis is not liable for your activities and no warranties are made by Iridis.
- We can cancel your account if you act inappropriately.
- We want your feedback, and you allow us to use it.
- You agree to arbitrate if there is a dispute between us.
- There are easy ways to reach us if you have questions or need help.

### Terms of Service

The Iridis website with domain [<http://iridis.stir.ac.uk/>], related software plug-ins and the following mobile applications Iridis Homeowner & Professional (collectively, the “Services”) are made available to you by Iridis Digital Limited having its registered office at [University of Stirling, Stirling, FK9 4LA], hereinafter, “Iridis” subject to these Terms of Service and the Iridis Privacy Policy and Mobile Application End User Licence Agreement (collectively the “Terms”). The Terms constitute a legally binding agreement between you and Iridis.

You understand and agree that the Services are web-based applications that enable Iridis to record and visualise personally performed measurements or assessments of the built environment or information pertaining to the design of the built environment. The Services are intended to research and provide recommendations for the improvement of the built environment in relation to dementia and ageing. The Services does not through any direct action perform improvements to the design of the built environment but rather informs you on how you may wish to act to make changes. . You should seek the appropriate advice before taking or refraining from taking any action in reliance on any information contained in the Services.

The content upon which The Services are based has been licensed by the University of Stirling, and based upon the Dementia Services Development Centre ‘Dementia Design Audit Tool’ Second Edition 2011 and accompanying Literature Review. Use of the Services does not constitute any form of endorsement or formal certification of the building, products or surrounding environment by the Dementia Services Development Centre of the University of Stirling.

## **Agreement**

By accessing, using or uploading or downloading any information or materials to or from the Services, or by indicating your consent to these Terms by creating an account, clicking “Sign up” or any similar mechanism, you are agreeing to these Terms. If you do not agree to these Terms, do not access or use the Services.

This agreement was written in English. To the extent a translated version of the Terms conflict with the English version, the English version controls.

If you access or use the Services on behalf of a company or other entity, family member or friend, you represent that you have authority to bind such entity or person and its affiliates to these Terms and that it is fully binding on them. In such case, the term “you” will refer to such entity and its affiliates. If you do not have authority, you may not access or use the Services. You must always have permission from the property owner / manager prior to uploading information specific to that address.

The Services are intended solely for persons who are 16 years old or older. If you are under the legal age to form a binding contract in your jurisdiction, you represent that your legal guardian has reviewed and agreed to these Terms.

## **Registration and Accounts**

To use the Services, you must register. In doing so, you agree to provide true, accurate, current and complete information.

You are solely responsible for maintaining the confidentiality of the password associated with your account and for restricting access to your password, your computer and mobile device while logged into the Services. You accept responsibility for all activities that occur under your account or from your computer and mobile devices. We endeavour to use reasonable security measures to protect against unauthorised access to your account, or the data you submit to Iridis. We cannot, however, guarantee absolute security of your account, your Content (as defined below) or the personal information you provide, and we cannot give any assurances that our security measures will prevent third-party “hackers” from illegally accessing the Services or its contents. You agree to immediately notify Iridis of any unauthorised use of your account or password, or any other breach of security, and to accept all risks of unauthorised access to any information or content you provide to Iridis, through the Services.

If you register for or log-in to your account via a third-party network, such as Facebook or Google, you hereby authorise Iridis to pre-populate the registration and other relevant information fields of your account and/or to use such third-party credentials to log you into your account. If you connect your account to a third-party network, you agree to comply with the terms and conditions and policies applicable to such third party.

Depending on the version of the mobile application you have downloaded, these Terms incorporate Apple’s or Google Android’s terms and conditions and privacy policies

("Platform Terms"). If there is any conflict between these Terms and the Platform Terms then these Terms will prevail unless the Platform Terms dictate that their terms prevail.

## **Payments and Fees**

### **Payments**

To pay any fee, you must designate and provide information about your preferred payment method (e.g., credit card, online payment service, a third party, like iTunes or Google Play, or any other payment method made available by Iridis) (the "Payment Method"). If you provide your payment information, you authorise us and certain third party service providers, payment card networks and payment processors to receive, store and encrypt your payment information. You may switch to a different Payment Method or update your information by emailing [iridis@stir.ac.uk](mailto:iridis@stir.ac.uk). If you signed up through the Google Play or iTunes store, you may change your Payment Method through the corresponding store account. No refunds or credits will be provided by Iridis, other than as set forth in these Terms. If your payment provider determines that there are fraudulent charges on your account resulting from use of your Payment Method at the Services, please contact us immediately at [iridis@stir.ac.uk](mailto:iridis@stir.ac.uk).

### **Fees**

In order to access certain functionality of the Services, you may be required to pay member fees. Various member fees, along with any required taxes, may, depending on the Service, be paid on once-off, monthly or annual basis. All applicable member fees are payable in advance. Members changing from monthly to annual memberships will have the annual rates take effect at the beginning of the next billing date. If you upgrade your membership or add new categories of service to your account, such changes may result in a new billing date. You agree to pay the membership fees, and other charges you incur in connection with your Iridis account, whether on a one-time or subscription basis. Iridis reserves the right to increase membership fees, any associated taxes, or to institute new fees at any time upon reasonable advance notice.

### **Auto Renewal**

Where membership fees are due, they will be billed automatically at the start of each new monthly or annual period, as applicable. These fees will auto-renew until your membership is downgraded or terminated. Your membership fee will be the same as your initial charges unless you are otherwise notified in advance. You may cancel your paid membership at any time, as described below.

### **Cooling Off**

Depending on where you reside, you may be entitled to change your mind and receive a full refund within fourteen (14) days (the "Cooling-off Period"), provided that you have not logged in or otherwise redeemed or started to use the Services as an Iridis paid service member during the Cooling-off Period.

## **Cancellation**

### **Cancellation of Paid IRIDIS Membership**

If you signed up through the Google Play or iTunes Store, you may cancel your paid membership by downgrading through the corresponding store. The cancellation of a paid membership will go into effect at the end of your current billing cycle. When your paid membership ends, your account will remain and will become a free membership with access only to the free mobile application. You can renew your paid membership at any time without opening a new account, provided you accept that the membership fees may have increased.

### **Account Deactivation**

You may deactivate your account at any time by emailing [iridis@stir.ac.uk](mailto:iridis@stir.ac.uk). You may request deletion of your personally identifiable information by contacting us at [iridis@stir.ac.uk](mailto:iridis@stir.ac.uk). Once deactivated, your account, activities, submissions, and any reports or publications not already downloaded can no longer be accessed or reinstated. [iridis@stir.ac.uk](mailto:iridis@stir.ac.uk).

### **Free Trials**

From time to time, paid versions of Iridis membership may start with a free trial. The free trial period for any subscription will last for the period of time specified when you signed up. Free trials may not be combined with certain other offers, as specified. If you begin your subscription with a free trial, we will begin billing your Payment Method for monthly membership fees at the end of the free trial period of your subscription unless you cancel your membership prior to the end of the free trial period. Your Payment Method will be authorised for up to approximately one month of service as soon as you register for a free trial. In some instances, your available balance or credit limit may be reduced to reflect the authorisation; however, no charges will be made against the Payment Method unless you do not cancel prior to the end of your free trial period. You may cancel your membership at any time by going to your account settings.

## **Member Content and Conduct**

### **Content**

You own the information, data, text, software, sound, photographs, graphics, video, messages, posts, tags, or other materials you make available to Iridis in connection with the Services ("Content"). You grant to Iridis a non-exclusive, transferable, sub-licensable, royalty-free, worldwide license to use, share, copy, edit, adapt, modify any Content uploaded/provided/made available by you in connection with the Services for the following purposes:

1. internal research and development purposes;

2. in commercial and non-commercial research collaboration projects; and
3. any other purposes relating to the business and functions carried out by Iridis and/or the operation of the Services.

You hereby waive all moral rights in any copyright in the Content.

You understand that you, and not Iridis, are entirely responsible for all Content that you upload, post, email, transmit or otherwise make available via the Services.

The Content you submit to Iridis will be treated in confidence and in accordance with our Privacy Policy. Anonymised data may be used for research purposes and your personal data will not be shared with any third party.

### **Conduct**

The Services are for your personal and/or commercial use. You may not modify, copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer or sell for any commercial purposes any portion of the Services, use of the Services or access to Content. You may not use the Service, or assist or encourage any other party, to engage in any of the following Prohibited Activities:

- Copying, framing or mirroring any part of the Services;
- Accessing the Services to monitor its availability, performance or functionality;
- Permitting any third party to access the Services;
- Using, copying, modifying, creating a derivative work of, reverse engineering, decompiling or otherwise attempting to extract the source code of the software underlying the Services or any part thereof, unless expressly permitted or required by law, and in any case, without providing prior written notice to Iridis;
- Publishing, transmitting, distributing or storing content, material, information or data that: (1) is illegal, obscene, defamatory, threatening, harassing, abusive, or hateful or that advocates violence; (2) is harmful to or interferes with the Services or any third party's networks, equipment, applications, services or websites (e.g., viruses, worms, Trojan horses, etc.); (3) infringes, dilutes, misappropriates or otherwise violates any privacy, intellectual property, publicity or other personal rights including, without limitation, copyrights, patents, trademarks, trade secrets or other proprietary information (including unauthorised use of domain names); or (4) is fraudulent or contains false, deceptive or misleading statements, claims or representations (such as "phishing");

- Attempting to disrupt, degrade, impair or violate the integrity or security of the Services or the computers, services, accounts or networks of any other party (including, without limitation, “hacking,” “denial of service” attacks, etc.), including any activity that typically precedes attempts to breach security such as scanning, probing or other testing or vulnerability assessment activity, or engaging in or permitting any network or hosting activity that results in the blacklisting or other blockage of Iridis internet protocol space;
- Avoiding payment of charges or fees payable by you with respect to the Services;
- Committing any act that may be harmful to minors, and others without legal capacity;
- Distributing, or disclosing any part of the Services in any medium, including without limitation by any automated or non-automated “scraping”;
- Using any automated system, including, without limitation, “robots,” “spiders,” “offline readers,” etc., to access the Services in a manner that sends more request messages to Iridis than a human can reasonably produce in the same period of time by using a conventional web browser;
- Taking any action that imposes, or may impose, at our sole discretion, an unreasonable or disproportionately large load on our infrastructure;
- Collecting or harvesting any personally identifiable information, including account names and information about users of the Services, from the Services;
- Using the Services for any commercial solicitation purposes;
- Accessing any content on the Services through any technology or means other than those provided or authorised by the Services;
- Submitting to the Services or to Iridis any personally identifiable information, except as necessary for the establishment and operation of your account;
- Submitting to the Services or to Iridis any information that may be protected from disclosure by applicable law;
- Bypassing the measures we may use to prevent or restrict access to the Services, including, without limitation, features that prevent or restrict use or copying of any content or enforce limitations on use of the Services or the content therein;

- Violating any applicable law, statute, ordinance or regulation, or encouraging any conduct that could constitute a criminal offense or give rise to civil liability;
- Removing any copyright, trademark or other proprietary rights notices contained in or on the Services; or
- Executing any form of network monitoring or running a network analyzer or packet sniffer or other technology to intercept, decode, mine or display any packets used to communicate between the Service's servers or any data not intended for you.

You are granted a limited, non-exclusive right to create a text hyperlink to the Services provided such link does not portray Iridis or any of its products or services in a false, misleading, derogatory or otherwise defamatory manner, and provided further that the linking site does not contain any pornographic, illegal, offensive, harassing or otherwise objectionable material. We reserve the right to revoke this license generally, or your right to use specific links, at any time, with or without cause.

You understand that use of certain features of the Services may require you to purchase third party equipment or materials (e.g., GPS systems, sound and light assessment applications). While Iridis may recommend the equipment or materials of certain third party suppliers, Iridis shall have no responsibility for your acquisition or use of any third party equipment or materials and does not guarantee that third party equipment or materials will function with the Services or will be error-free.

You understand that you are responsible for any charges associated with sending communications via your device.

You represent and warrant that: (i) you are authorised to create your account, whether individually or on behalf of another organisation or person; (ii) you own the Content provided to Iridis by you on or through the Services or otherwise have the right to grant the rights and licenses set forth in these Terms; (iii) the provision and use of your Content on or through the Services does not and will not violate, misappropriate or infringe on the rights of any third party, including, without limitation, privacy rights, publicity rights, copyrights, trademark and/or other intellectual property rights; and (iv) you agree to pay for all royalties, fees, and any other monies owed by reason of Content you provide on or through the Services.

You acknowledge, consent and agree that Iridis may access, preserve use and disclose the Content and Payment Method information as set forth in the Privacy Policy, or if required to do so by law or in a good faith belief that such access preservation or disclosure is reasonably necessary to: (a) comply with legal process; (b) enforce the Terms; (c) respond to claims that any Content violates the rights of third parties; (d) respond to your requests for customer service; or (e) protect the rights, property or personal safety of Iridis, its members and the public. Subject to the foregoing, Iridis will use reasonable efforts to maintain the confidentiality of Content and Payment Method information.

### **Third Parties**

Third party products and services made available on the Services are made and offered directly by the applicable third party. When you pursue or purchase any such product or service, you acknowledge that you are contracting directly with such third party and not with Iridis. Your interaction with, or participation in promotions of, third parties found on or through the Services, including payment and delivery of goods or services, and any other terms, are solely between you and such third party. You are not obligated to use or transact business with any third party that appears on the Services. YOU AGREE THAT IRIDIS SHALL NOT BE LIABLE FOR ANY LOSS OR DAMAGES OF ANY KIND INCURRED BY YOU AS THE RESULT OF ANY OF YOUR DEALINGS WITH THIRD PARTY SERVICE PROVIDERS OR ADVERTISERS AVAILABLE THROUGH THE SERVICES.

IRIDIS or third parties may provide links to other internet sites or resources through the Services. Iridis does not endorse and is not responsible or liable for any content, advertising, products or other materials on or available from such sites or resources. You acknowledge and agree that Iridis is not responsible for the availability of such external sites or resources.

The Dementia Services Development Centre (“DSDC”) within the University of Stirling offers a formal dementia design building & product certification service. The Services detailed in these Terms of Service are provided independently from the DSDC and are not endorsed or certified by DSDC in any way.

### **Intellectual Property**

The Services are owned and operated by Iridis. All content, design, graphics and other matters making up the content of the Services are protected under applicable copyright, trade mark and other proprietary rights (including but not limited to intellectual property) and owned by Iridis Design Ltd. Use of the Services does not give you ownership of any intellectual property rights in any of the content, documents or other materials you access. You may not copy, redistribute or publish any part of the Services unless expressly given by Iridis Design Ltd.

### **Proprietary Rights**

You acknowledge and agree that the Services, any necessary software used in connection with the Services (if any), any aggregated data based on Content on the Services, and any Content available or made available on the Services contain proprietary and confidential information that is protected by applicable intellectual property and other laws. Except as expressly permitted by applicable law or authorised by Iridis or applicable third party service providers or advertisers, you agree not to modify, rent, lease, loan, sell, distribute or create derivative works based on the Services, the software or Content available on the Services (other than Content that you may submit), in whole or in part.

Iridis grants you a personal, revocable, non-transferable and non-exclusive right and license to access and use the Services; provided that you do not (and do not allow any third party to) copy, modify, create a derivative work from, reverse engineer, reverse assemble or otherwise attempt to discover any source code, sell, assign, sublicense, grant a security interest in or otherwise transfer any right in the Services. You agree not to access the Services by any means other than through the interfaces that are provided by Iridis.

The term Iridis, the Iridis logo and other product and service names are the exclusive property of, and are owned by, Iridis., and you may not use or display such name or logo in any commercial manner without Iridis's prior written permission. Any third party trademarks or service marks displayed on the Services are the property of their respective owners.

Iridis reserves all rights not expressly granted hereunder.

### **Claims of Infringement**

The Copyright, Designs and Patents Act 1988 provides recourse for copyright owners who believe that material appearing on the internet infringes their rights under copyright law. Iridis also reviews claims of trademark infringement. If you believe in good faith that materials hosted by Iridis infringe your copyright or trademark rights, you (or your agent) may send us a notice requesting that the material be removed, or access to it blocked. Any notices of infringement should be emailed to [iridis@stir.ac.uk](mailto:iridis@stir.ac.uk) or sent by post to:

**Iridis Digital Ltd**  
**Iris Murdoch Building**  
University of Stirling  
Stirling, Scotland  
U.K.  
FK9 4LA

### **Your Feedback**

We welcome your comments, feedback, suggestions, and other communications regarding the Services and the information and services we make available through the Services (collectively, "Feedback"). If you provide Feedback, you hereby grant to Iridis a worldwide, non-exclusive, transferrable, assignable, sub-licensable, perpetual, irrevocable, royalty-free license to use, copy, distribute, create derivative works of, publicly display and perform and otherwise exploit such Feedback and to use, make, have made, sell, offer for sale, import and export products and services based on such Feedback. For this reason, we ask that you do not send IRIDIS any Feedback that you do not wish to license to us as set forth above.

### **Disclaimer of Warranties and Liability**

THE INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND CONTENT AVAILABLE THROUGH THE SERVICES ARE PROVIDED TO YOU "AS IS" AND WITHOUT WARRANTY. IRIDIS AND ITS SUBSIDIARIES, AFFILIATES, OFFICERS, EMPLOYEES, AGENTS, PARTNERS AND LICENSORS

HEREBY DISCLAIM ALL WARRANTIES WITH REGARD TO SUCH INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND CONTENT, INCLUDING, WITHOUT LIMITATION, ALL IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NONINFRINGEMENT. IRIDIS AND ITS SUBSIDIARIES, AFFILIATES, OFFICERS, EMPLOYEES, AGENTS, PARTNERS AND LICENSORS MAKE NO WARRANTY THAT: (a) THE SERVICE WILL MEET YOUR REQUIREMENTS; (b) YOUR CONTENT WILL BE AVAILABLE OR THE SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE OR ERROR-FREE; (c) THE RESULTS THAT MAY BE OBTAINED FROM THE USE OF THE SERVICE WILL BE ACCURATE OR RELIABLE; (d) THE QUALITY OF ANY PRODUCTS, SERVICES, INFORMATION OR OTHER MATERIAL PURCHASED OR OBTAINED BY YOU THROUGH THE SERVICE WILL MEET YOUR EXPECTATIONS; AND (e) ANY ERRORS IN THE SERVICES WILL BE CORRECTED.

YOU EXPRESSLY AGREE THAT IRIDIS IS NOT PROVIDING MEDICAL OR OTHER PROFESSIONAL ADVICE VIA THE SERVICES. THE CONTENT PROVIDED THROUGH THE SERVICES, INCLUDING ALL TEXT, PHOTOGRAPHS, IMAGES, ILLUSTRATIONS, GRAPHICS, AUDIO, VIDEO AND AUDIO-VIDEO CLIPS, AND OTHER MATERIALS IS NOT INTENDED TO BE AND SHOULD NOT BE USED IN PLACE OF THE ADVICE OF PROFESSIONALS.

YOU EXPRESSLY AGREE TO RELEASE IRIDIS, ITS SUBSIDIARIES, AFFILIATES, OFFICERS, AGENTS, REPRESENTATIVES, EMPLOYEES, PARTNERS AND LICENSORS (THE "RELEASED PARTIES") FROM ANY AND ALL LIABILITY IN CONNECTION WITH YOUR ACTIVITIES AND/OR USE OF THE SERVICES, AND PROMISE NOT TO SUE THE RELEASED PARTIES FOR ANY CLAIMS, ACTIONS, INJURIES, DAMAGES, OR LOSSES ASSOCIATED WITH SUCH USE. YOU ALSO AGREE THAT IN NO EVENT SHALL THE RELEASED PARTIES BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN ANY WAY CONNECTED WITH (a) YOUR USE OR MISUSE OF THE SERVICES, (b) YOUR DEALINGS WITH THIRD-PARTY SERVICE PROVIDERS OR ADVERTISERS AVAILABLE THROUGH THE SERVICES, (c) ANY DELAY OR INABILITY TO USE THE SERVICES EXPERIENCED BY YOU, OR (d) ANY INFORMATION, SOFTWARE, PRODUCTS, SERVICES OR CONTENT OBTAINED THROUGH THE SERVICES, WHETHER BASED ON CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, EVEN IF IRIDIS HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES INSOFAR AS PERMITTED BY LAW.

IRIDIS' MAXIMUM AGGREGATE LIABILITY TO YOU PURSUANT TO THESE TERMS SHALL NOT EXCEED THE GREATER OF EITHER (a) FIFTY POUNDS STERLING (£50) OR (b) THE AMOUNT OF FEES PAID BY YOU TO IRIDIS IN THE 12-MONTHS PRIOR TO DATE THE CLAIM.

### **Indemnity**

You agree to indemnify and hold Iridis and its subsidiaries, affiliates, officers, agents, representatives, employees, partners and licensors harmless from any claim or demand, including reasonable legal fees, made by any third party due to or arising out of Content you submit, post, transmit or otherwise seek to make available through the Services, your use of the Services, your connection to the Services, your breach of the Terms, or your breach of any rights of another person or entity.

### **Dispute Resolution**

If a dispute arises between you and us, we recommend that you email us [iridis@stir.ac.uk](mailto:iridis@stir.ac.uk) in the first instance, so that we can attempt to resolve the dispute through dispute resolution procedures as alternatives to litigation. Any claim, dispute or matter arising under or in connection with these Terms shall be governed and construed in all respects by the laws of Scotland. The parties agree to submit to the non-exclusive jurisdiction of the Scottish Courts.

## **Termination**

You agree that Iridis may, under certain serious circumstances and without prior notice, immediately terminate your account and/or access to the Services. Cause for such termination shall include, but not be limited to, (a) breaches of the Terms or other incorporated agreements, policies or guidelines, (b) requests by law enforcement or other government agencies, (c) a request by you (self-initiated account deletions), (d) discontinuance or material modification to the Services (or any portion thereof), (e) unexpected technical or security issues or problems, (f) extended periods of inactivity, and/or (g) nonpayment of any fees owed by you in connection with the Services. Further, you agree that all terminations for cause shall be made in Iridis's sole discretion and that Iridis shall not be liable to you or any third party for any termination of your account or access to the Services.

If we end your rights to use the App and Services:

- You must stop all activities authorised by these terms, including your use of the App and any Services.
- You must delete or remove the App from all devices in your possession and immediately destroy all copies of the App which you have and confirm to us that you have done this.
- We may remotely access your devices and remove the App from them and cease providing you with access to the Services

## **General**

You agree that no joint venture, partnership, employment or agency relationship exists between you and Iridis as a result of the Terms or your use of the Services. The Terms constitute the entire agreement between you and Iridis with respect to your use of the Services. The failure of Iridis to exercise or enforce any right or provision of the Terms shall not constitute a waiver of such right or provision. If any provision of the Terms is found by a court of competent jurisdiction to be invalid, the parties nevertheless agree that the court should endeavor to give effect to the parties' intentions as reflected in the provision, and the other provisions of the Terms remain in full force and effect. You may not assign, delegate or otherwise transfer your account or your obligations under these Terms without the prior written consent of Iridis. Iridis has the right, in its sole discretion, to transfer or assign all or any part of its rights under these Terms and will have the right to delegate or

use third party contractors to fulfill its duties and obligations under these Terms and in connection with the Services. Iridis's notice to you via email, regular mail or notices, posts, or links on the Services shall constitute acceptable notice to you under the Terms. A printed version of the Terms and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to the Terms to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. Section titles and headings in the Terms are for convenience only and have no legal or contractual effect. Any rights not expressly granted herein are reserved.

### **Modification of the Terms and Services**

Certain provisions of the Terms may be supplemented or superseded by expressly designated legal notices or terms located on particular pages on the Services. Iridis reserves the right to update the Terms at any time and for any reason in its sole discretion. Iridis will notify you of any material changes to the Terms or to any service or other features of the Services. By continuing to access or use the Services after we have provided you with notice of a modification, you are agreeing to be bound by the modified Terms. If the modified Terms are not acceptable to you, your only recourse is to cease using the Services.

Iridis and its third party service providers may make improvements and/or changes in the Services, products, services, mobile applications, features, programs, and prices described at any time and for any reason in its sole discretion. The mobile application may download and install upgrades, updates and additional features in order to improve, enhance, and further develop the Services. Iridis reserves the right at any time to modify or discontinue, temporarily or permanently, the Services or any portion thereof with or without notice. You agree that Iridis shall not be liable to you or to any third party for any modification, suspension or discontinuance of the Services.

### **Support and Questions**

We will respond to any questions regarding the Services and these Terms via email to [iridis@stir.ac.uk](mailto:iridis@stir.ac.uk). We generally respond support requests within 21 days after the request is placed.