University of Stirling

Service Level Agreement (SLA) from the Study Abroad Team

The Study Abroad Team is responsible for supporting incoming non-graduating study abroad students. These include:

- non-graduating study abroad students
- non-graduating reciprocal exchange students
- non-graduating Erasmus+ exchange students
- short-term English language students
- International Summer School (ISS) students

The Study Abroad Team is also responsible for supporting outgoing University of Stirling study abroad students. These include:

- languages students on compulsory semester abroad
- students undertaking elective semester abroad
- students undertaking Erasmus+ placement

Incoming Study Abroad Students

What to expect from the Student Services Hub:

- referral to additional Student Services (e.g. Student Immigration Team, Student Accessibility and Inclusion etc.)
- Study Abroad related document drop-off and pick up service (e.g. Learning Agreements)

What to expect from the Study Abroad Team:

- pre-arrival advice and support
- post-arrival advice and support

In the first instance, please email study-abroad@stir.ac.uk or come to our Study Abroad walk-in advising hours each Wednesday during the semester from 11am until 2pm. We will normally respond to enquiries to this mailbox within 2 working days.

Outgoing University of Stirling Study Abroad Students

What to expect from the Student Services Hub:

- Study Abroad related document drop-off and pick up service (e.g. Applications, Learning Agreements, Exchange Partner Documentation)

What to expect from the Study Abroad Team:

- advice on elective study abroad options for current students
- guidance on completing study abroad applications
- pre-departure orientation and advising
- advice during student’s exchange period
- post-exchange advice and support
In the first instance, please email studentexchange@stir.ac.uk or come to our Study Abroad walk-in advising hours each Wednesday during the semester from 11am until 2pm. We will normally respond to enquiries to this mailbox within 2 working days.

For more information:

Study Abroad
Student Services Hub
University of Stirling
2A1 Cottrell Building
FK9 4LA
Tel: 01786 466022

Incoming Study Abroad Students
Web: https://www.stir.ac.uk/study-abroad-exchanges/
Email: study-abroad@stir.ac.uk

Outgoing University of Stirling Study Abroad students
Web: https://www.stir.ac.uk/exchange/
Email: studentexchange@stir.ac.uk