

VACANCY

Accommodation Liaison Students (ALS) for academic year 2017/18

Accommodation Services' vision is to contribute to an exceptional student experience by fostering a living environment conducive to successful study; respecting the cultural diversity of our community and supporting our students, encouraging respectfulness and positive citizenship. We are currently recruiting for Accommodation Liaison Students (ALS) to assist us in achieving this vision.

The role

At Accommodation Services we recognise the importance of peer-to-peer support for students living within our properties. To ensure this is available we house a team of full-time students who operate as Accommodation Liaison Students (ALS).

As an Accommodation Liaison Student you will be an extension of the Accommodation Services team and, along with the Accommodation Operations Assistants (AOAs), will provide frontline welfare support and information to students in the residences. You will also assist with creating an enjoyable living environment by providing guidance to other students about how to live as a respectful neighbour and chairing mediation meetings to resolve any conflicts within flats. As an ALS you will also challenge, and when necessary report to Accommodation Services, behaviour that is likely to upset others. You will also be involved in fostering a strong sense of community by working with Accommodation Services, the Sports Development Service, the Students' Union and others to arrange and host social events for students.

As a member of the ALS team you will undergo training and familiarisation sessions prior to the main student arrival in September. This training will cover how to handle student incidents and submit the relevant reports, welfare services provided by the University and external agencies, drugs awareness, emergency first aid and mental health first aid. You will also be trained in how to handle sensitive and personal issues diplomatically and confidentially.

As well as gaining a wealth of knowledge and experience in challenging and rewarding situations, ALS are provided with a room in shared accommodation and a 50% rent reduction while in post. The accommodation provided will be on and off-campus.

To apply

Please send a CV and cover letter detailing the following to accommodation@stir.ac.uk:

- Your experiences, skills and knowledge that would make you a good ALS.
- What you believe are the 3 key factors that create a positive student experience and how you would contribute to delivering these.
- What you believe to be the 3 most important qualities an ALS must possess.

Closing Date

Wednesday 10th May 2017 at 12midnight

Assessment and interviews will be held week commencing 15th May 2017.