Succeed — Security

Windows XP & Internet Explorer 8

Succeed runs using a high-level of security to ensure that all the interactions with the system are encrypted when sent over the internet. For students and staff using Windows XP and Internet Explorer version 8¹ this means that you will be presented with the following dialog box quite regularly:

What this message is telling you is that certain components of the page are not being delivered securely, i.e. images and other paraphernalia that it is not important to deliver securely. Thus it makes sense to answer 'No' to the question when at web pages that you trust like Succeed as this will ensure that all the parts of the page get presented. One consequence of the answer given to this question is what happens when the item you click on is a link to an external site, i.e. Reading Lists, Listen Again, or any other linked web site that is delivered non-securely (using http not https). In Succeed external links are indicated by the icon:

If the question was answered with a Yes then any non-secure link will be blocked by Internet Explorer 8.

There are a couple of ways to fix this problem:

(i) Switch off the warning (equivalent to answering No to the question). This is achieved by:

Tools->Internet Options->Security
Select the ‘Security’ tab
Ensure that Internet is selected:

¹ To determine the version of Internet Explorer you have Help(?) -> About Internet Explorer
Click the ‘Custom Level’ button
In the ‘Miscellaneous’ section change “Display mixed content“ to Enable
but be aware that this applies to all internet content not just Succeed.

(ii) Change your browser to Firefox or Chrome. These can be download from


Chrome: http://www.google.com/chrome

This is a general issue with any secure web site and XP/Internet Explorer 8 and not a particular issue with Succeed at Stirling.

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